B-52 (WSDC – 04F)
WSSM : Tim Condon

Aviation Lead Center
Customer & Weapon System Focused Metrics

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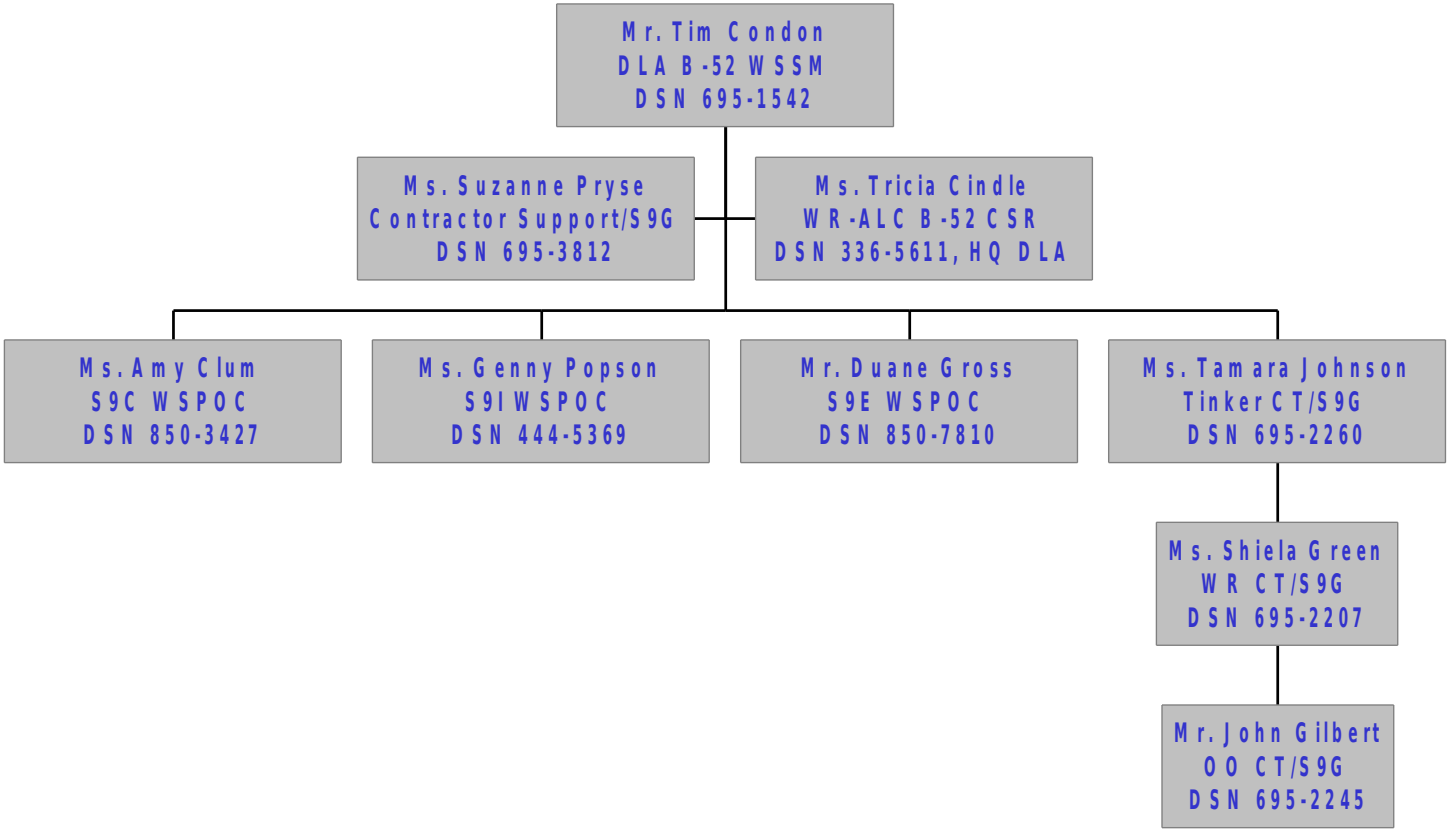
AVIATION LEAD CENTER

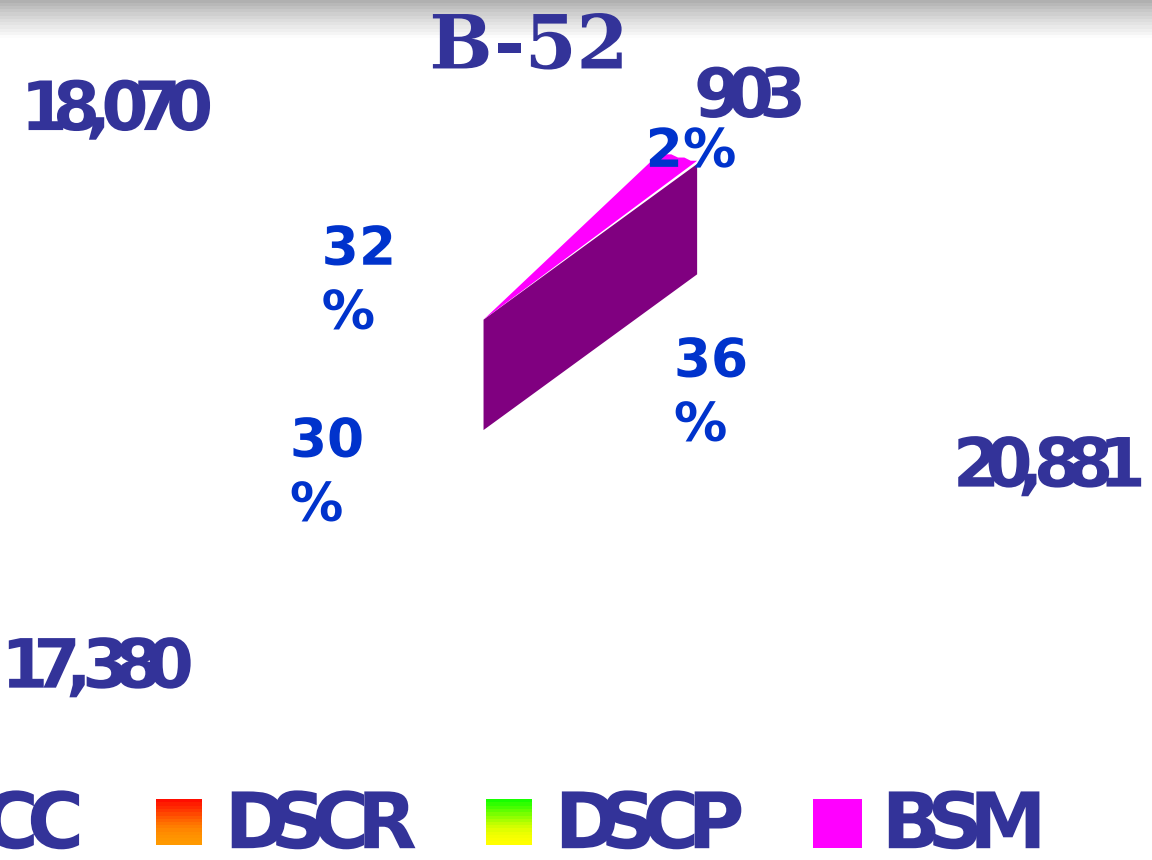


B-52 STRATOFORTRESS (WSDC - 04F)

SPD: COL. Dwyer Dennis, USAF
WSSM: Tim Condon

OPERATIONAL BASES		ALC AIR-FRAME	
DODAAC	LOCATION	DODAAC	LOCATION
FB2805	Edwards AFB	FB2029	Hill ALC
FB4528	Minot AFB	FB2039	Tinker ALC
FB4608	Barksdale	FB2065	Warner Robins ALC
FB4872	Diego Garcia		
FB5240	Anderson AFB, Guam		

NSNs MANAGED AUG 04
SOURCE: DLA PORTAL



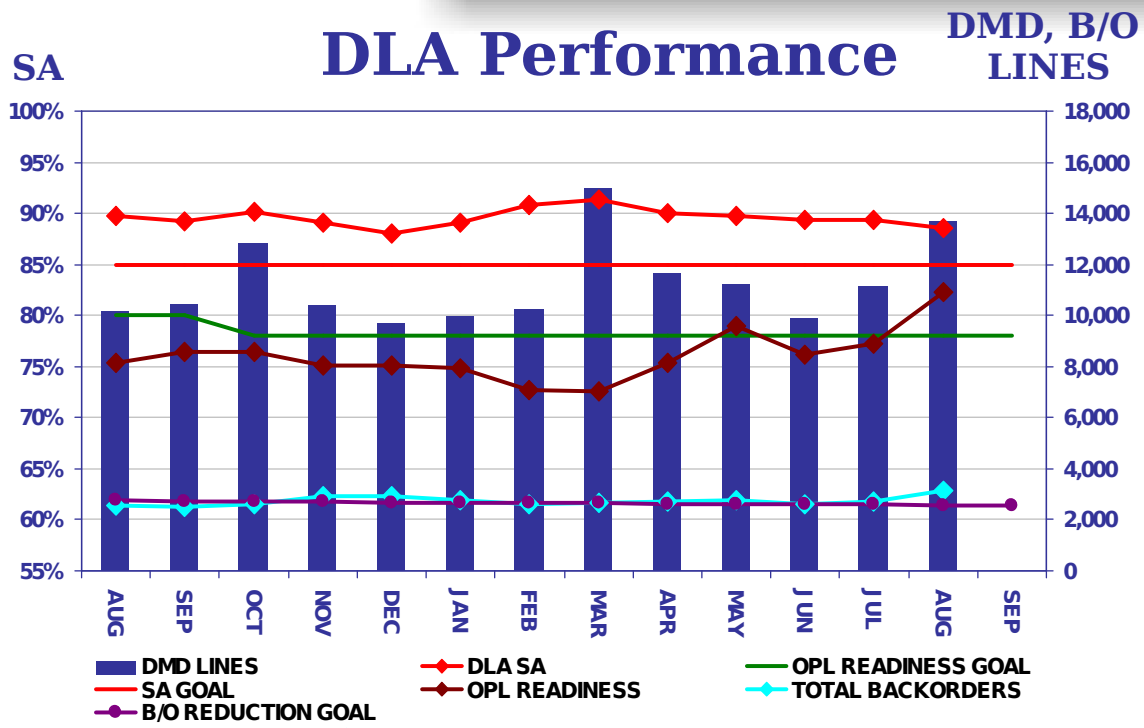
TOTAL – 56,331 NSNs
(BSM NSNs Are Excluded From The Following Metrics)

B-52 (04F)

B/O GOAL IS BASED ON 7% REDUCTION

Tim Condon

DLA Performance



ISSUE:

- **Failed M/C Rate**

DISCUSSION:

- **TNMCS RATE = 9.0%**
- **TNMCM RATE = 13.1%**
- **DLA MICAP HOURS = 12,444**
- **DLA MICAP INCIDENTS = 158**

ACTION:

- **Continued Focus On Reducing Backorders And TNMCS**

TNMCS Goes Green for Jul 04 (8.6% Against Goal of 10%)

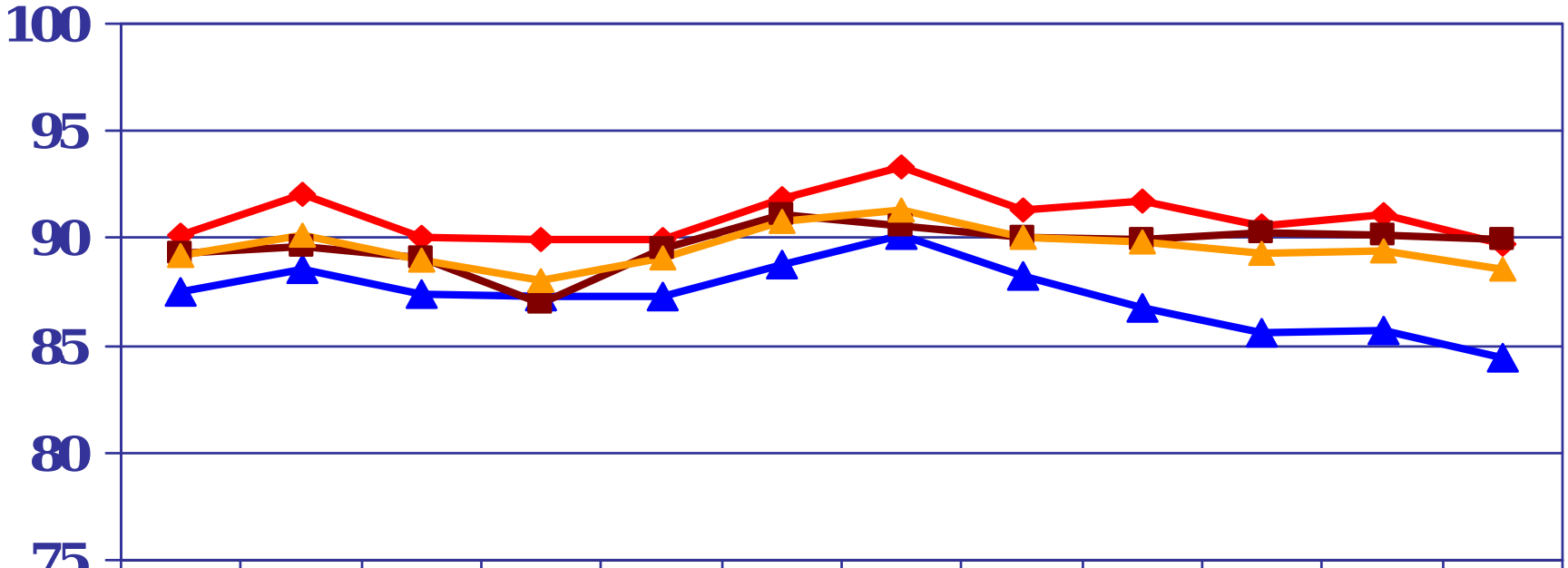
READINESS CRITERIA

	SA	MC
GOAL	85.0%	78.0%
ACTUAL	88.5%	82.3%

Source: CFM Web Portal

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

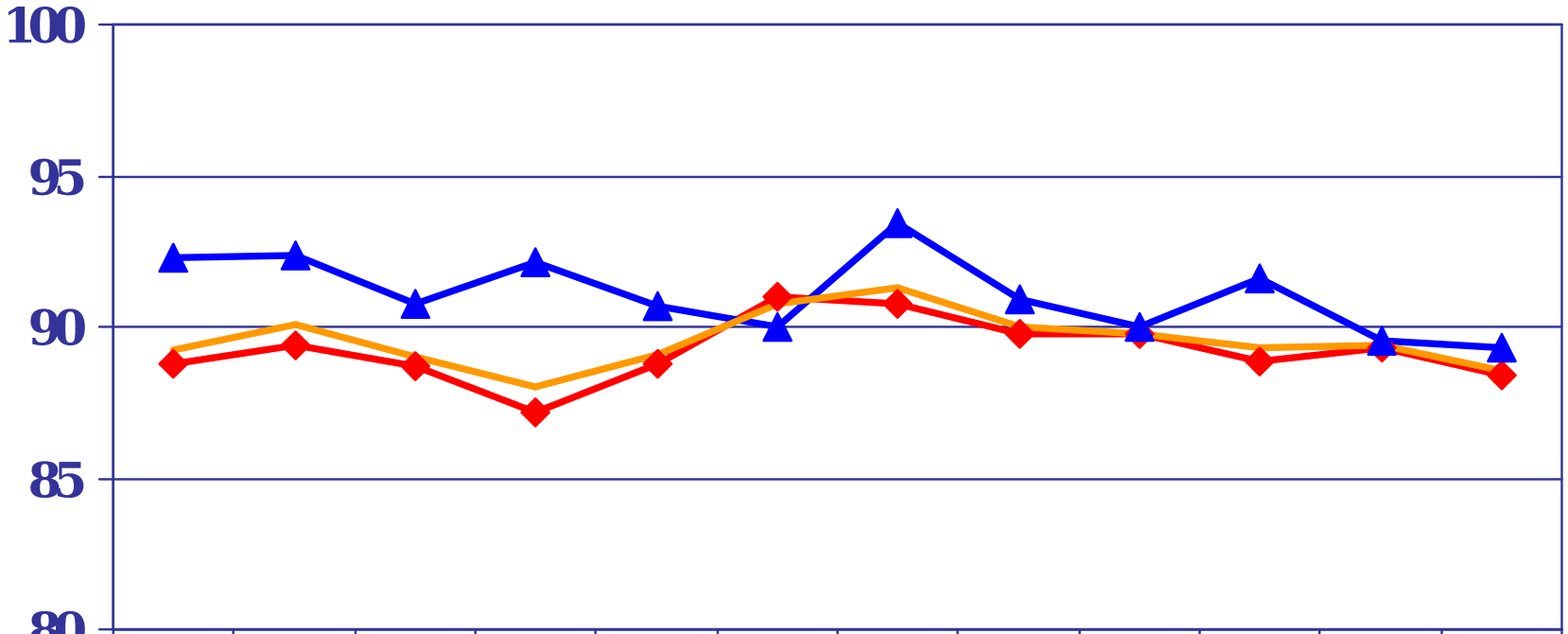
B-52 DLA TOTAL



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DSCC	90.2	92.1	90	89.9	89.9	91.8	93.3	91.3	91.8	90.5	91.1	89.7
DSCP	87.5	88.6	87.4	87.3	87.3	88.8	90.1	88.3	86.8	85.6	85.8	84.4
DSCR	89.3	89.6	89.1	87	89.5	91.1	90.6	90.1	89.9	90.3	90.1	89.9
DLA	89.2	90.1	89	88	89.1	90.8	91.3	90.0	89.8	89.3	89.4	88.5

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

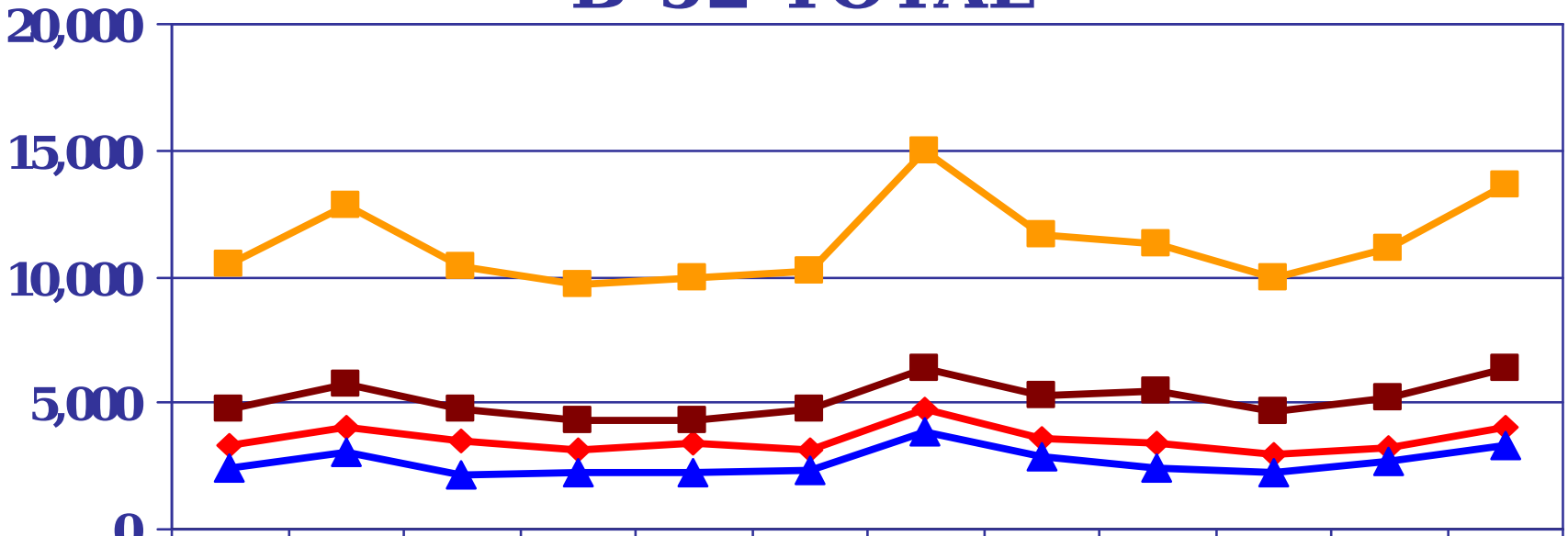
B-52 BY CUSTOMER SEGMENT



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Depot	88.8	89.4	88.7	87.2	88.8	91.0	90.8	89.8	89.8	88.8	89.3	88.4
Operational	92.3	92.4	90.8	92.1	90.7	90.0	93.4	90.9	90.0	91.6	89.6	89.3
DLA Total	89.2	90.1	89.0	88.0	89.1	90.8	91.3	90.0	89.8	89.3	89.4	88.5

CUSTOMER FOCUSED METRICS DEMANDS BY ICP

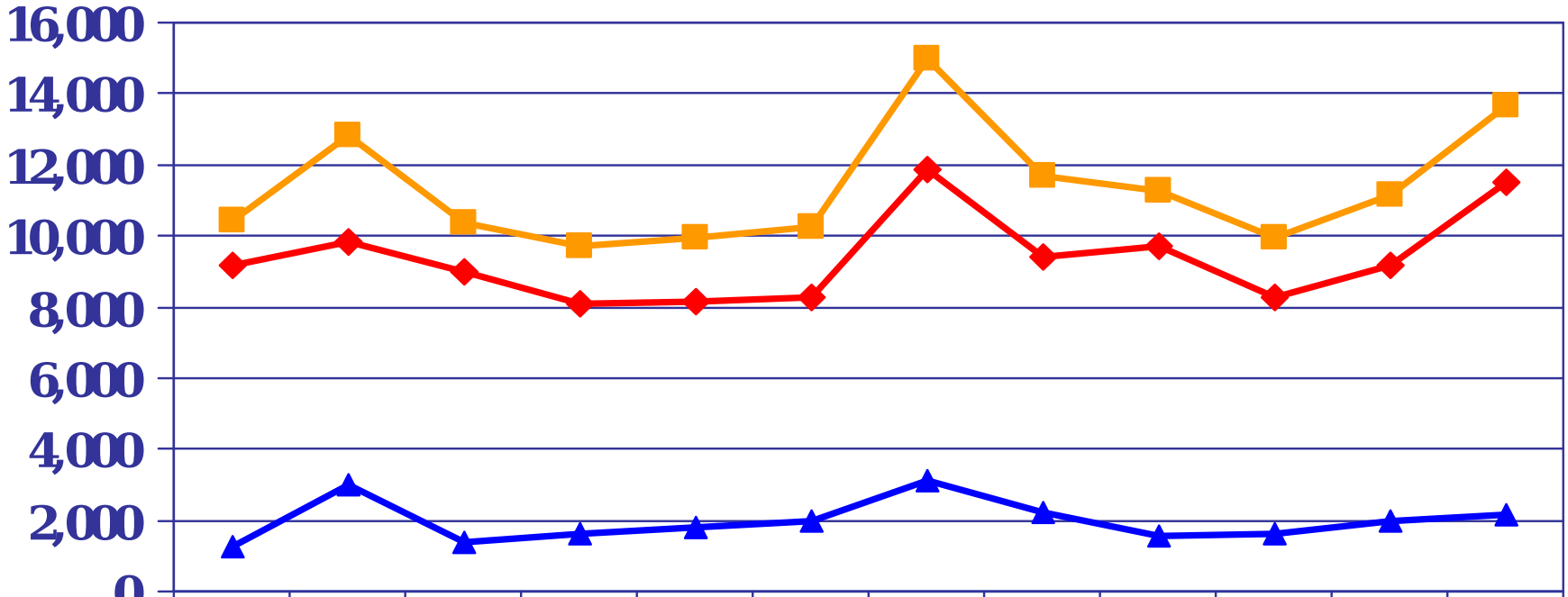
B-52 TOTAL



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DSCC	3,278	4,027	3,497	3,167	3,379	3,108	4,773	3,544	3,377	3,000	3,267	4,023
DSCP	2,424	3,021	2,174	2,274	2,263	2,358	3,873	2,870	2,418	2,241	2,646	3,322
DSCR	4,750	5,771	4,712	4,262	4,309	4,760	6,324	5,256	5,461	4,678	5,237	6,330
DLA	10,452	12,819	10,383	9,703	9,951	10,226	14,970	11,670	11,256	9,919	11,150	13,675

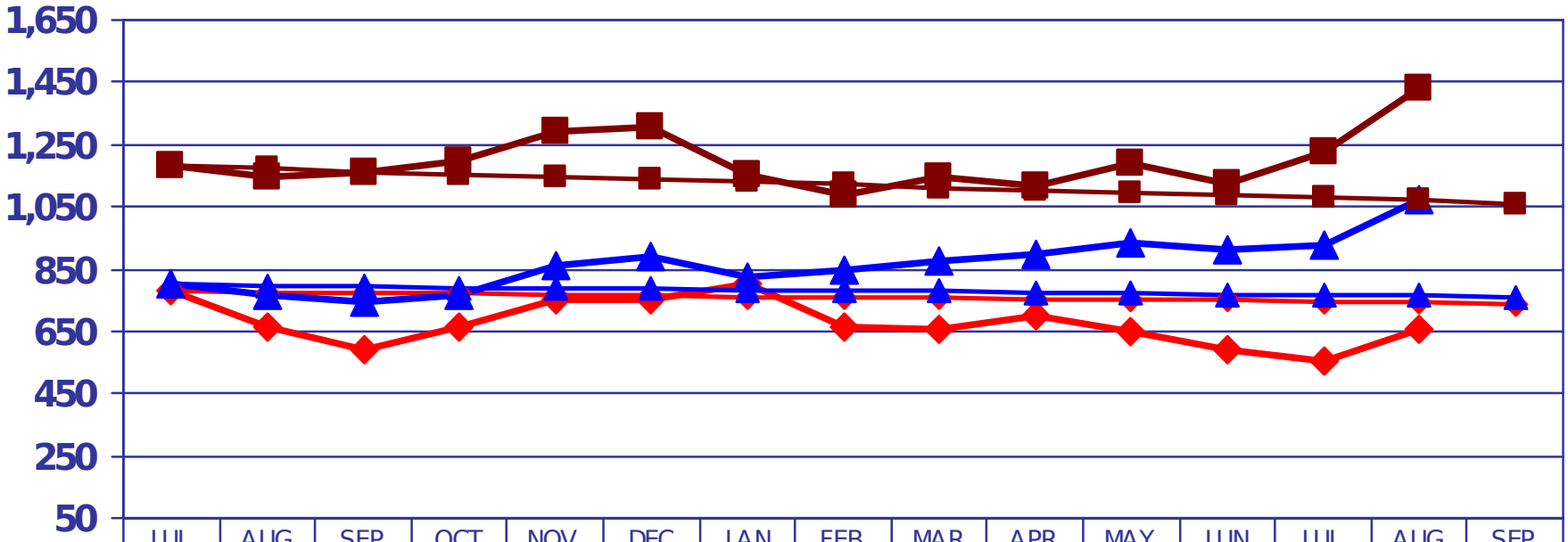
CUSTOMER FOCUSED METRICS DEMAND PATTERN

B-52 BY CUSTOMER SEGMENT



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Depot	9,198	9,849	8,987	8,080	8,176	8,269	11,858	9,430	9,719	8,288	9,144	11,517
Operational	1,254	2,970	1,396	1,623	1,775	1,957	3,112	2,240	1,537	1,631	2,006	2,158
DLA Total	10,452	12,819	10,383	9,703	9,951	10,226	14,970	11,670	11,256	9,919	11,150	13,675

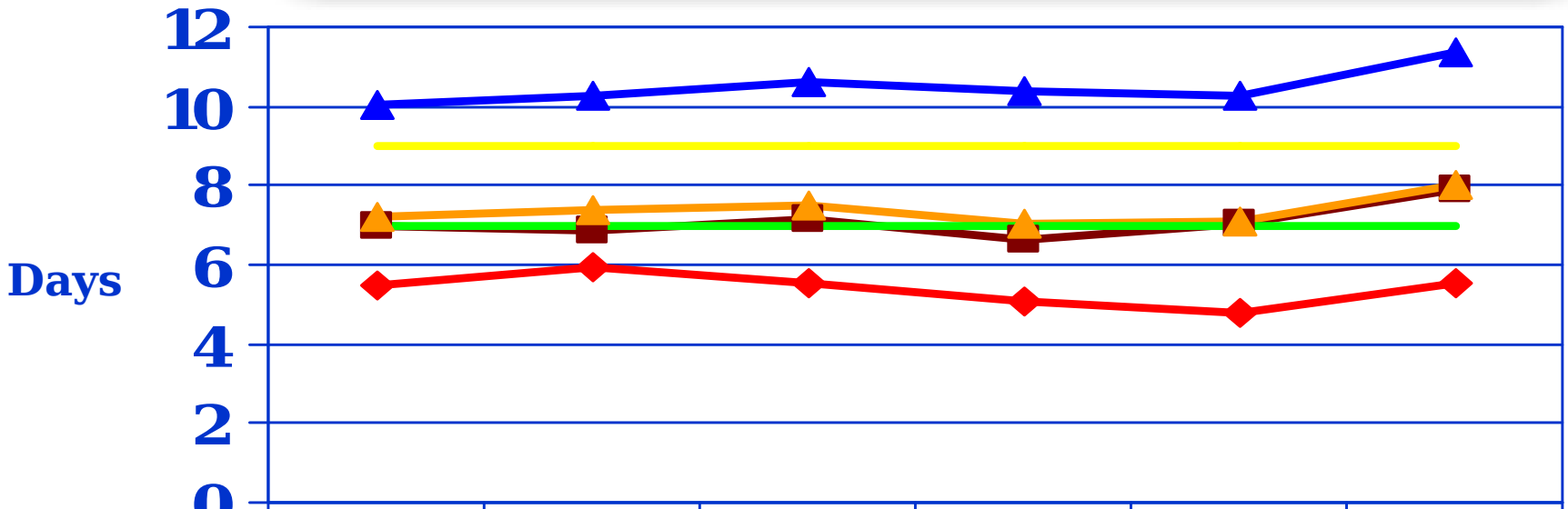
B-52 BACKORDER REDUCTION GOALS BY ICP



	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
DSCC	779	665	593	662	754	750	803	661	657	703	647	591	554	660	
DSCC GOAL	779	776	773	771	768	765	762	760	757	754	751	748	746	743	740
DSCP	800	769	744	764	862	892	827	844	874	894	931	915	928	1,075	
DSCP GOAL	800	797	794	791	789	786	783	780	777	774	771	769	766	763	760
DSCR	1,181	1,148	1,157	1,194	1,294	1,304	1,154	1,090	1,149	1,119	1,192	1,127	1,225	1,430	
DSCR GOAL	1,181	1,172	1,164	1,155	1,147	1,138	1,130	1,121	1,113	1,104	1,095	1,087	1,078	1,070	1,061

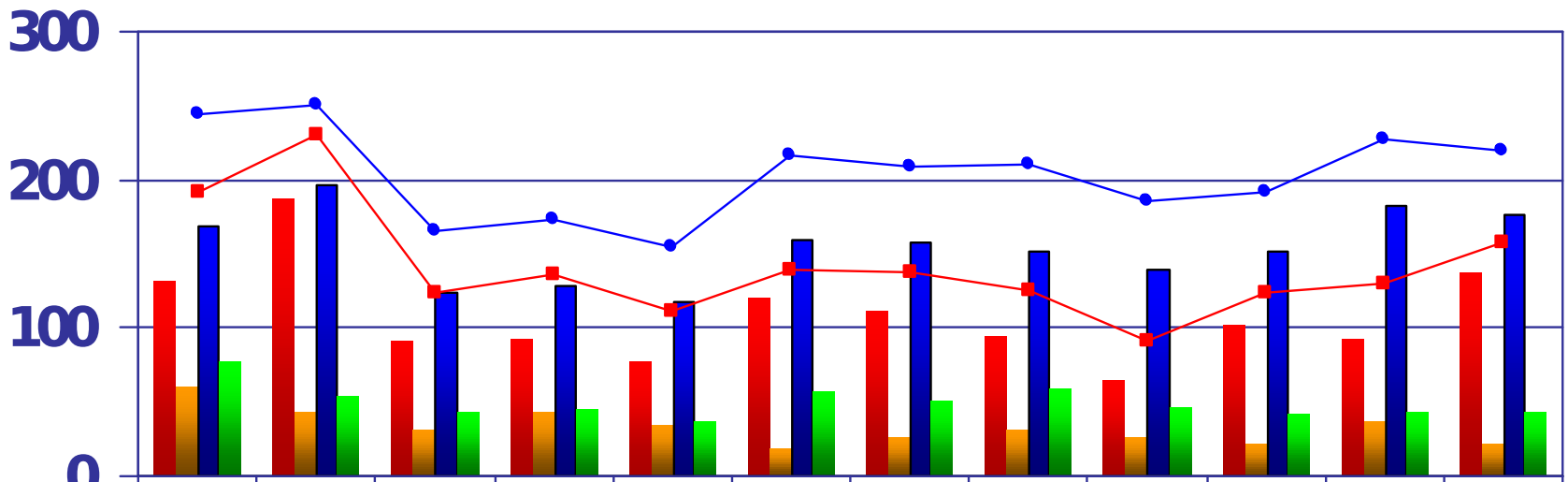
Source: CFM Web Portals

B-52 (04F) BACKORDER INDEX



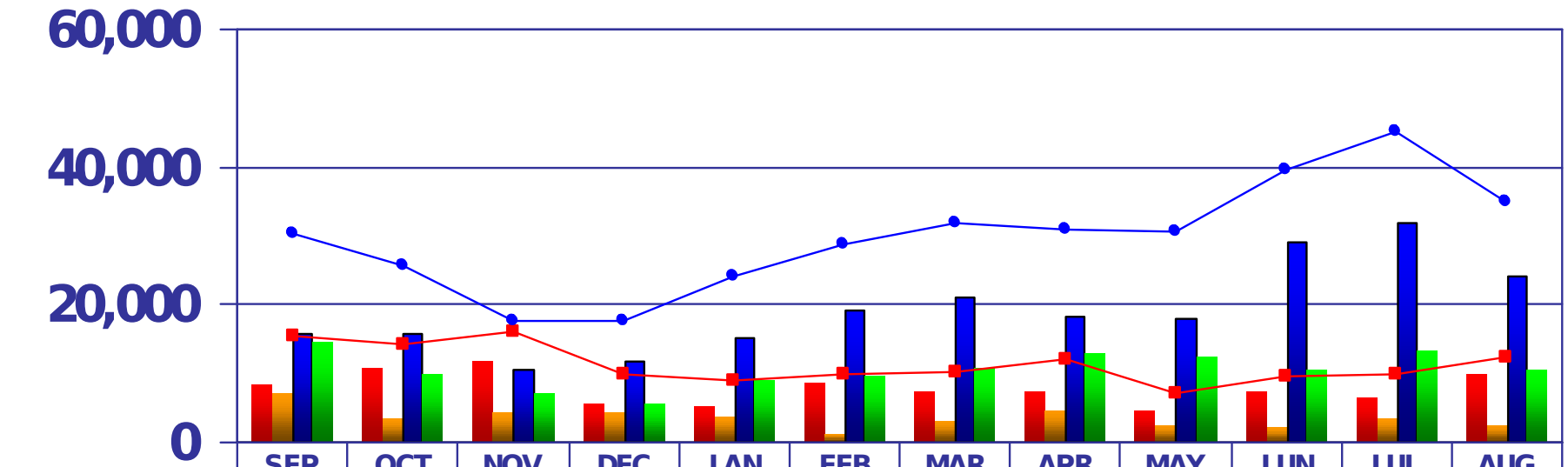
	MAR	APR	MAY	JUN	JUL	AUG
DSCC	5.48	5.96	5.55	5.08	4.79	5.52
DSCP	10.02	10.29	10.61	10.39	10.29	11.39
DSCR	6.98	6.87	7.18	6.66	7.03	7.90
DLA	7.21	7.39	7.48	7.05	7.12	8.02
UCL Yellow	9	9	9	9	9	9
Goal Green	7	7	7	7	7	7

B-52 ACCUMULATED MICAP INCIDENTS



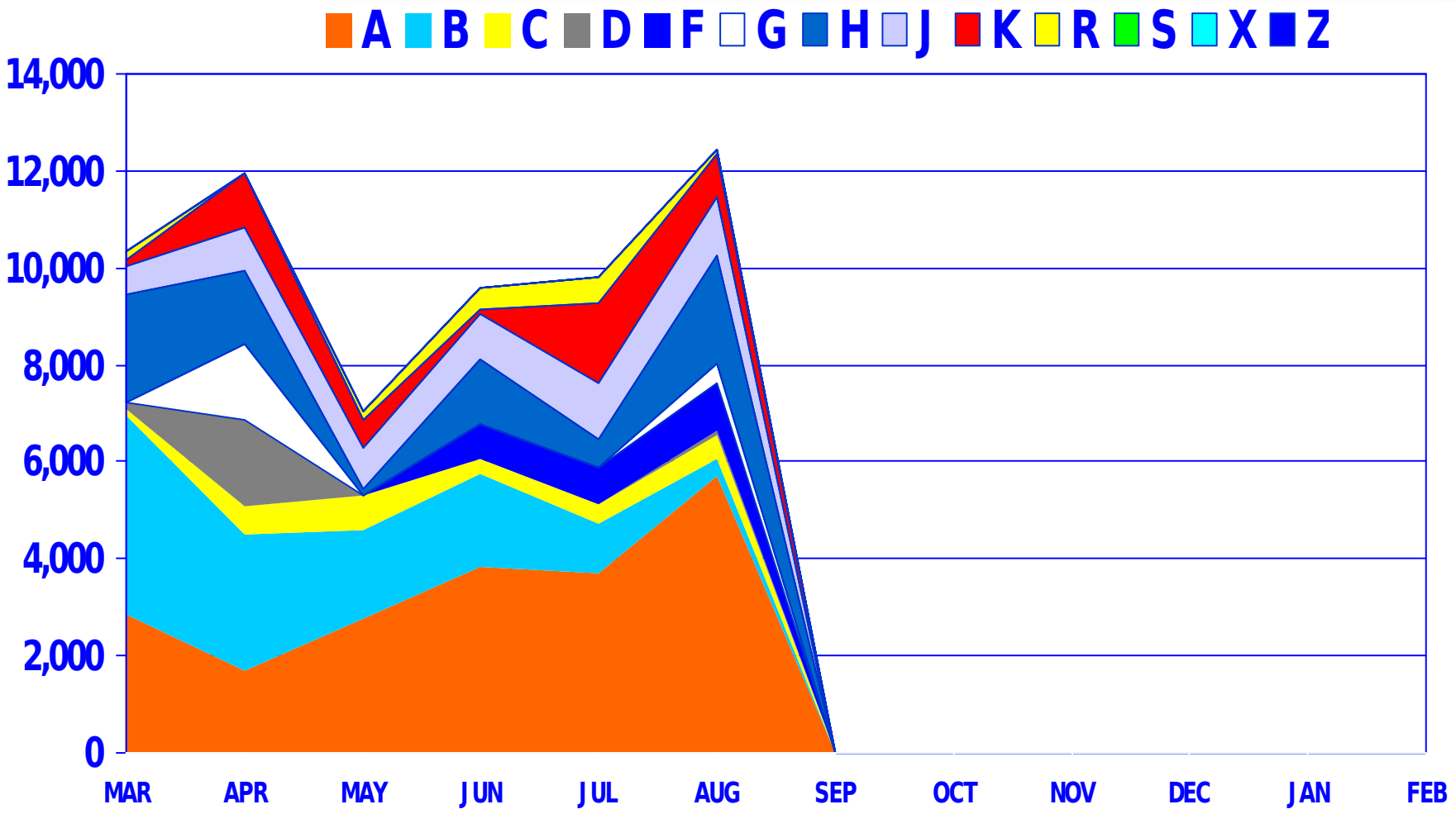
	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DLA NMCS	131	187	92	93	78	120	111	95	65	102	93	137
DLA PMCS	61	43	31	43	34	19	26	31	26	21	37	21
AF NMCS	168	197	123	128	118	159	158	152	139	151	183	176
AF PMCS	77	54	43	45	37	57	51	58	46	41	44	44
DLA TOTAL	192	230	123	136	112	139	137	126	91	123	130	158
AF TOTAL	245	251	166	173	155	216	209	210	185	192	227	220

B-52 ACCUMULATED MICAP HOURS

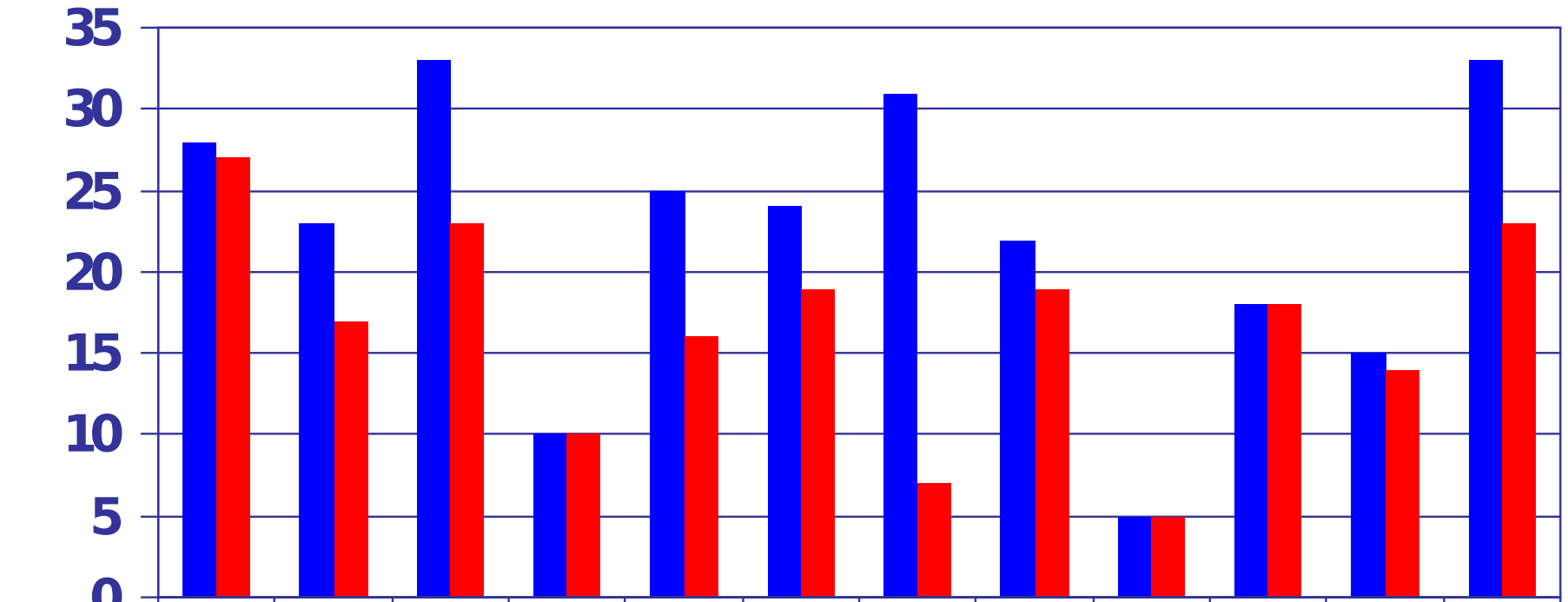


	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DLA NMCS	8,321	10,763	11,884	5,498	5,279	8,745	7,347	7,434	4,606	7,445	6,368	9,976
DLA PMCS	7,022	3,449	4,181	4,382	3,837	1,099	2,997	4,495	2,417	2,143	3,423	2,468
AF NMCS	15,728	15,741	10,411	11,901	15,200	19,113	21,094	18,134	18,061	29,075	31,995	24,190
AF PMCS	14,565	9,828	7,160	5,575	9,066	9,616	10,910	12,943	12,490	10,552	13,193	10,619
DLA TOTAL	15,343	14,212	16,065	9,880	9,116	9,844	10,344	11,929	7,023	9,588	9,791	12,444
AF TOTAL	30,293	25,569	17,571	17,476	24,266	28,729	32,004	31,077	30,551	39,627	45,188	34,809

B-52 MICAP HOURS
By Cause Codes

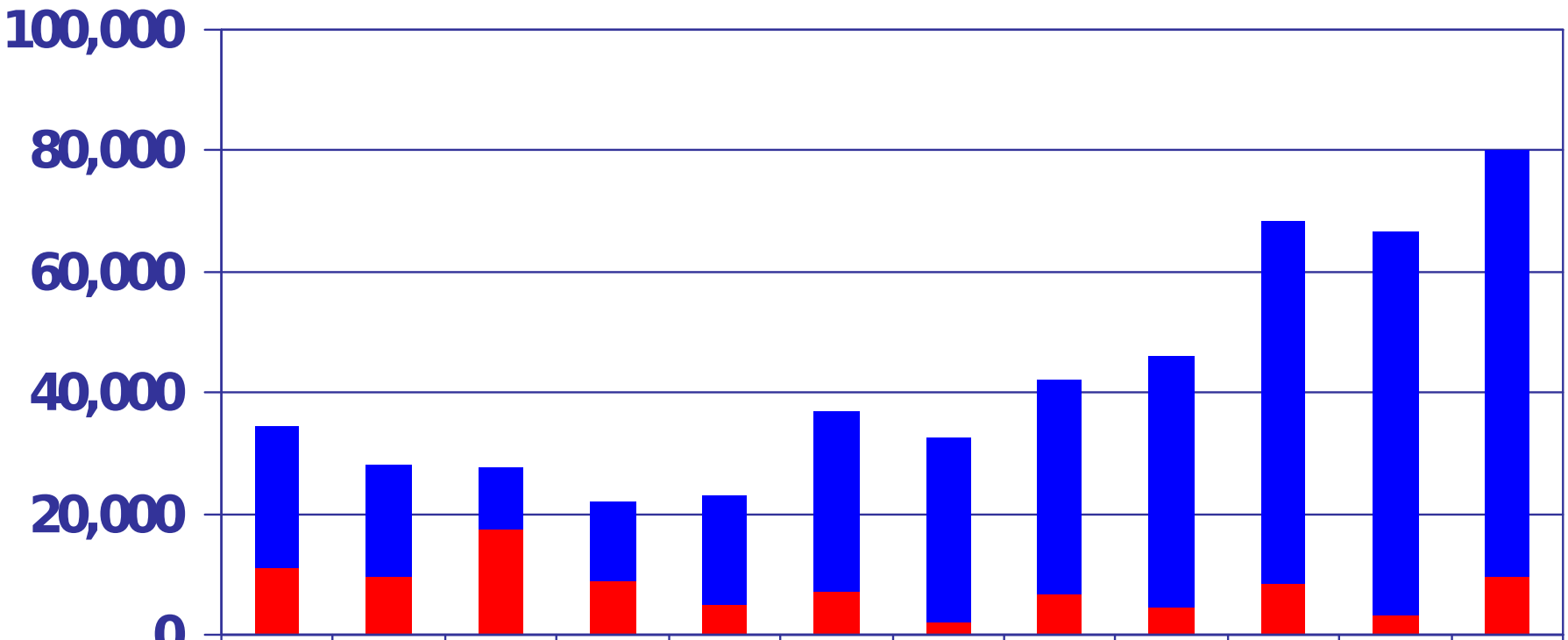


B-52 DLA OPEN MICAP NSNs & B/O LINES



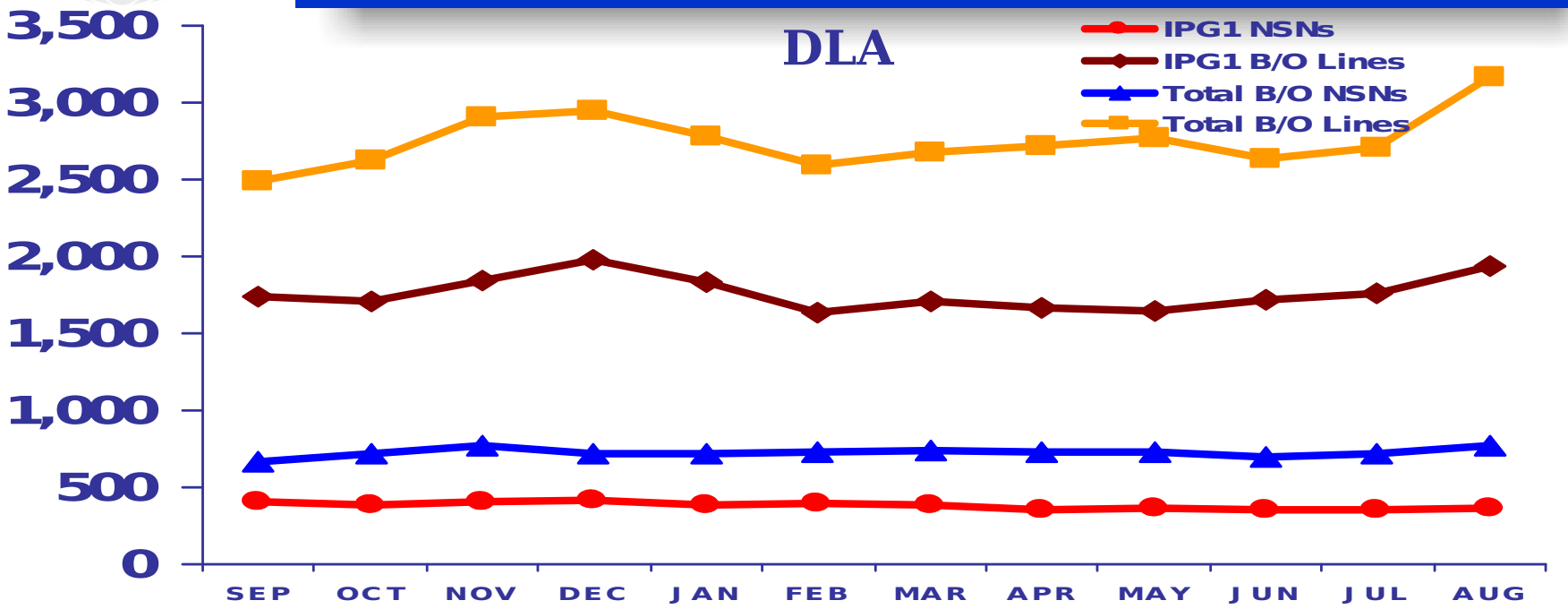
	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
LINES	28	23	33	10	25	24	31	22	5	18	15	33
NSNs	27	17	23	10	16	19	7	19	5	18	14	23

B-52 OPEN MICAP HOURS



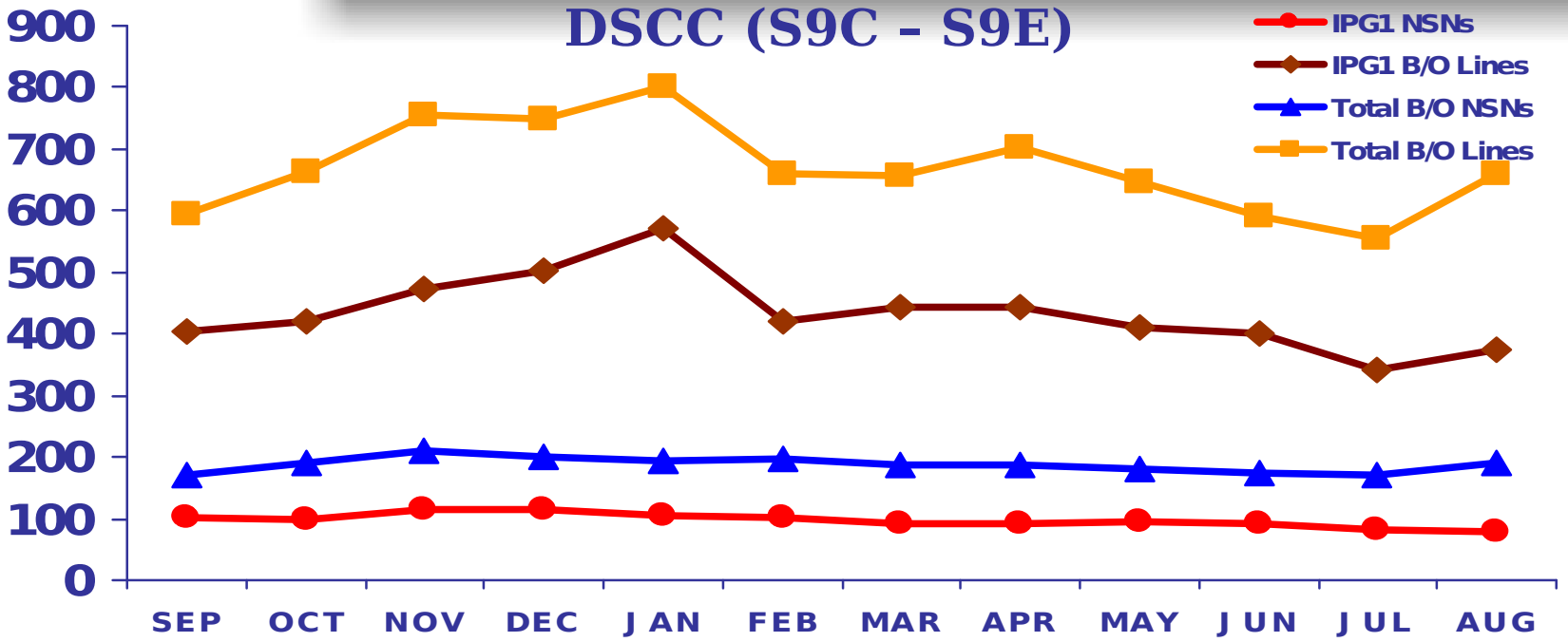
	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
AF	23,281	18,545	10,335	13,337	18,081	29,780	30,526	35,321	41,500	59,645	63,675	70,694
DLA	11,092	9,424	17,294	8,753	5,055	6,926	2,023	6,723	4,714	8,667	3,029	9,571

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS



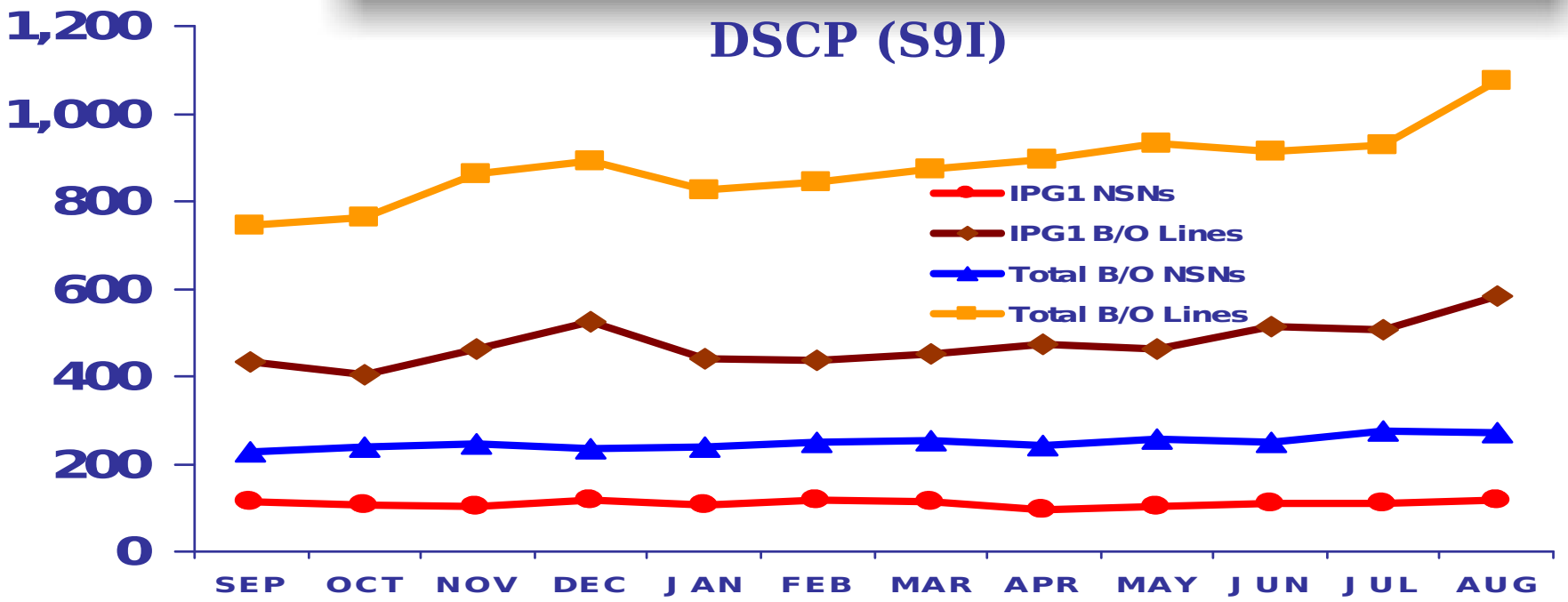
	NSNs	IPG 1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	384	1707	532	236	217	421	301
Apr-04	354	1666	471	360	147	367	321
May-04	363	1645	442	314	275	286	328
Jun-04	357	1718	433	350	258	355	322
Jul-04	359	1757	530	374	205	361	287
Aug-04	365	1938	610	405	288	349	286

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS



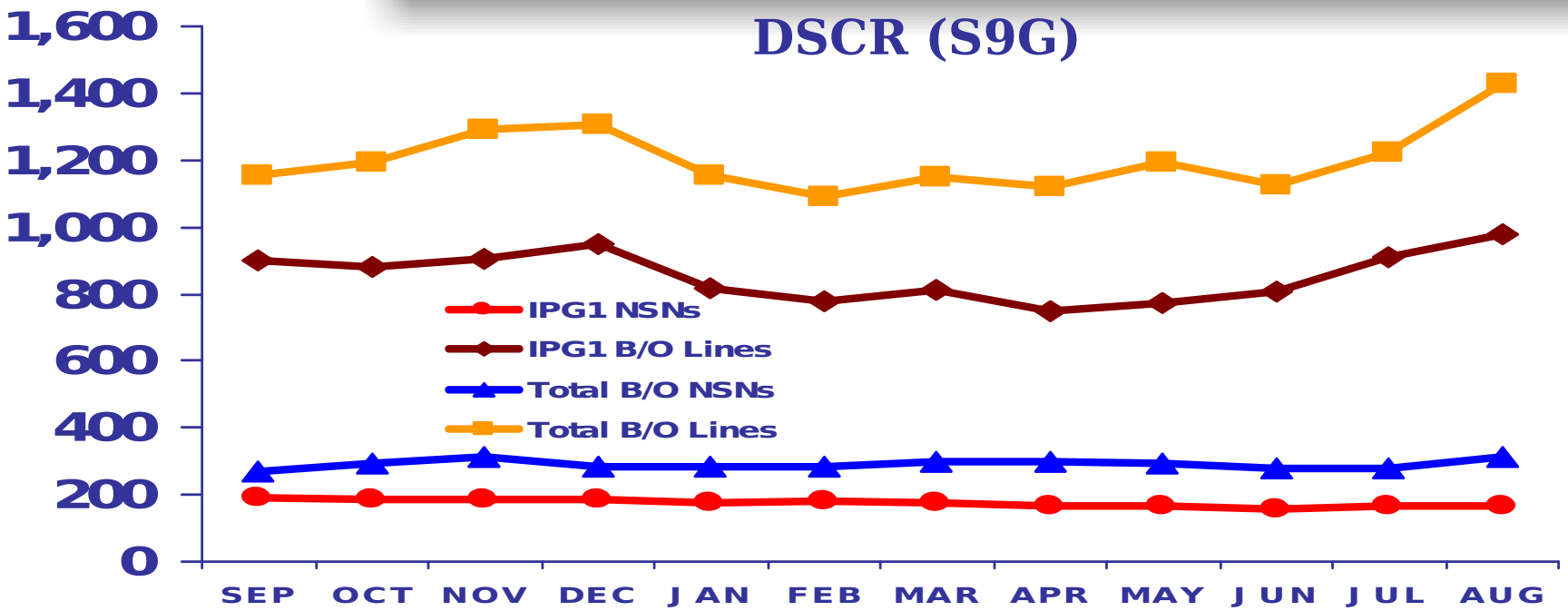
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	93	443	109	56	69	112	97
Apr-04	92	445	129	78	32	113	93
May-04	94	412	97	98	55	75	87
Jun-04	91	400	97	50	69	93	91
Jul-04	83	341	77	78	28	72	86
Aug-04	78	375	113	57	59	63	83

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS



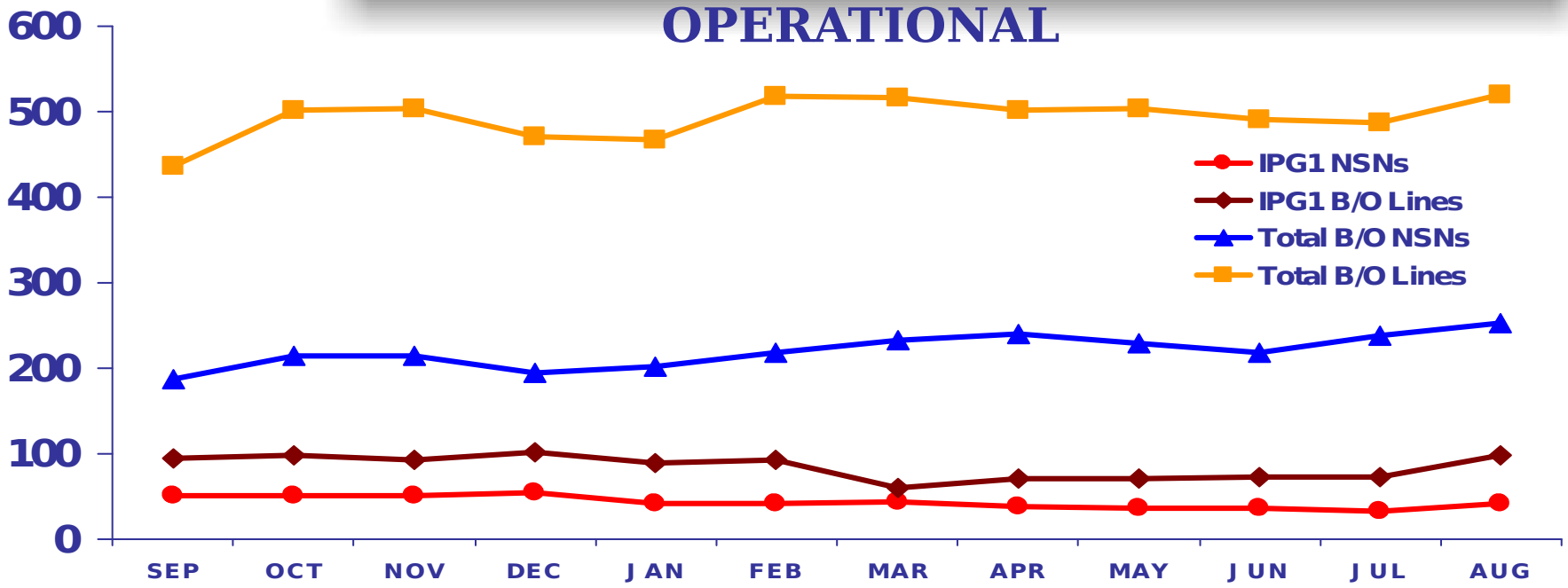
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	113	451	132	65	51	117	86
Apr-04	97	474	130	89	48	99	108
May-04	101	462	116	74	56	80	136
Jun-04	110	513	134	104	52	90	133
Jul-04	111	506	151	110	65	79	101
Aug-04	119	582	212	94	90	85	101

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS



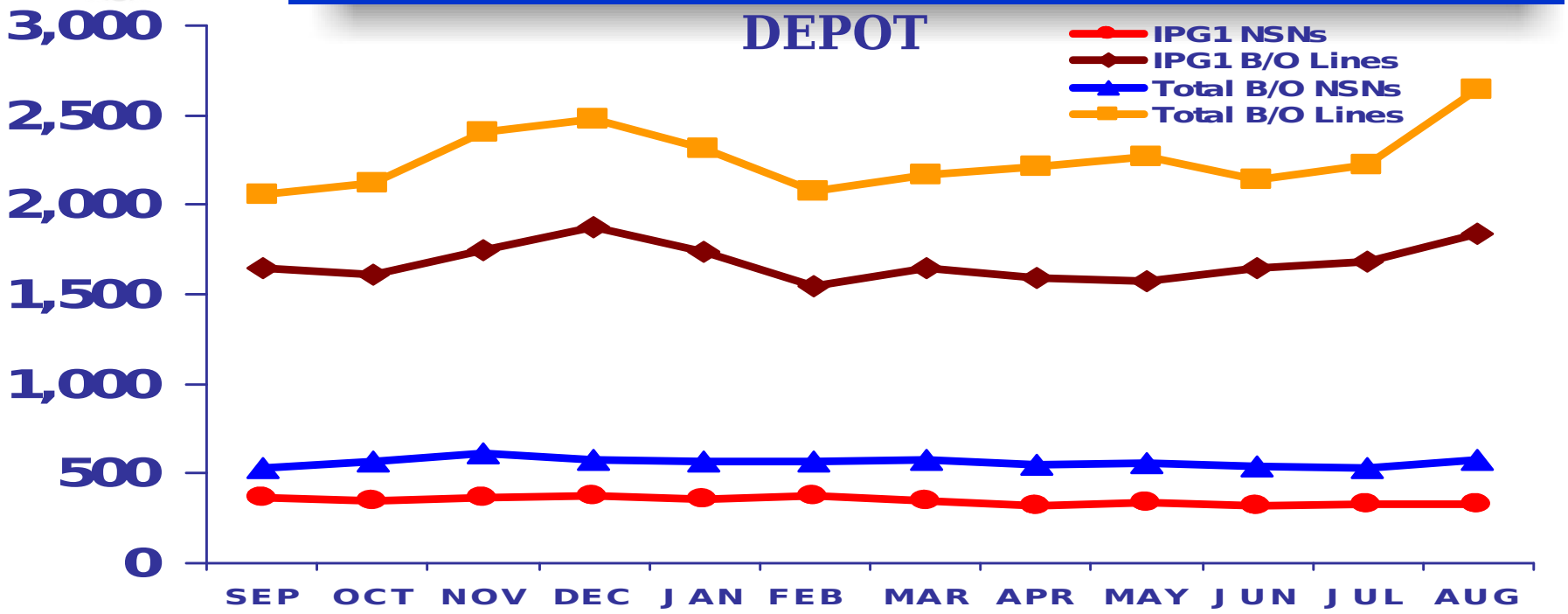
	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	178	813	291	115	97	192	118
Apr-04	165	747	212	193	67	155	120
May-04	168	771	229	142	164	131	105
Jun-04	156	805	202	196	137	172	98
Jul-04	165	910	302	186	112	210	100
Aug-04	168	981	285	254	139	201	102

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS



	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	44	60	22	7	9	12	10
Apr-04	38	71	38	12	5	6	10
May-04	37	71	10	31	12	8	10
Jun-04	37	73	13	8	29	14	9
Jul-04	32	72	19	5	5	35	8
Aug-04	42	98	35	13	4	37	9

B-52 STRATOFORTRESS (WSDC - 04F) IPG1 STOCKED BACKORDERS

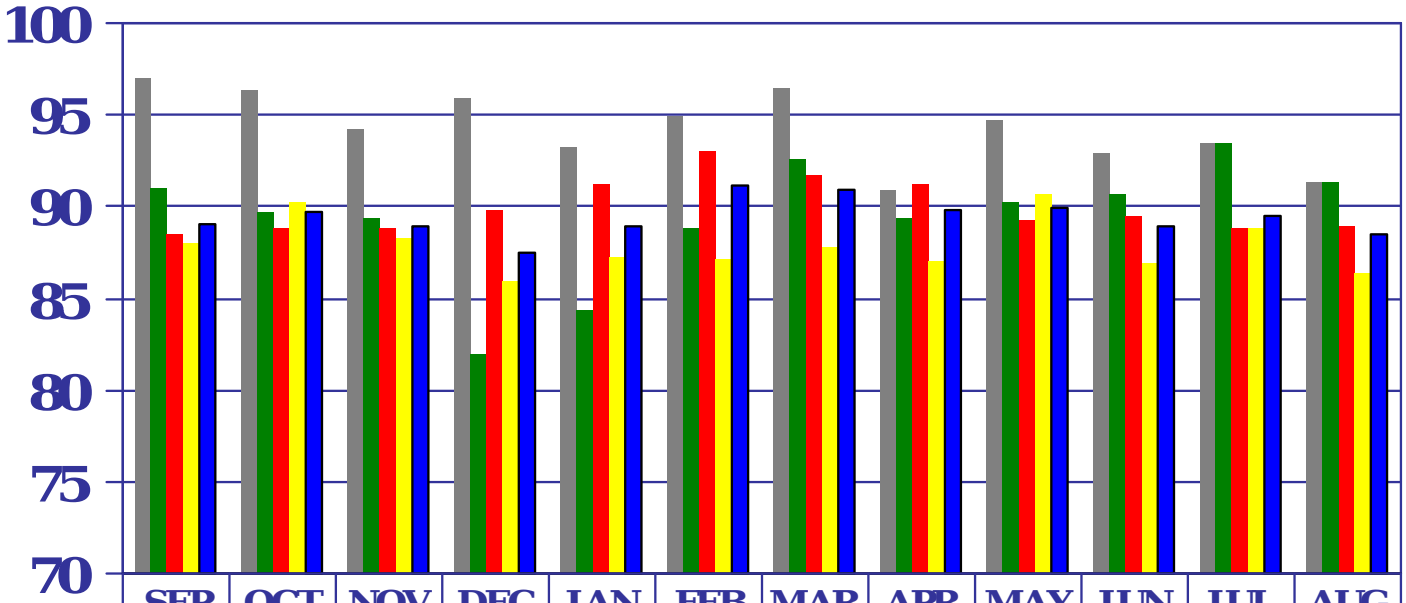


	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Mar-04	352	1647	510	229	208	409	291
Apr-04	323	1595	433	348	142	361	311
May-04	334	1574	432	283	263	278	318
Jun-04	319	1645	420	342	229	341	313
Jul-04	332	1685	511	369	200	326	279
Aug-04	328	1840	575	392	284	312	277

BACKUP SLIDES

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

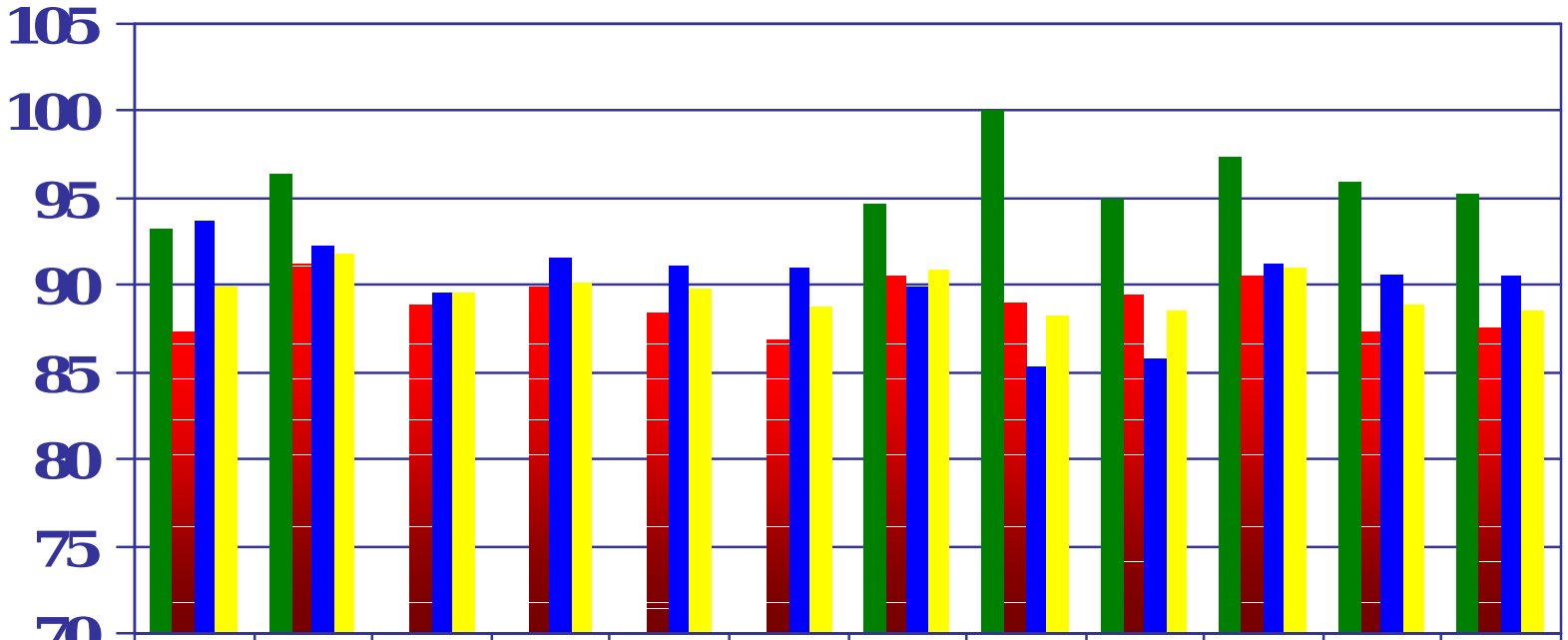
B-52 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
EDWARDS	97.0	96.3	94.2	95.9	93.3	95.0	96.4	91.0	94.7	92.9	93.5	91.4
WARNER ROBINS	91.0	89.7	89.4	82.0	84.4	88.8	92.5	89.4	90.2	90.7	93.5	91.3
TINKER	88.5	88.8	88.8	89.9	91.3	93.0	91.7	91.3	89.3	89.5	88.9	89.0
HILL	88.1	90.2	88.3	85.9	87.2	87.2	87.8	87.0	90.7	86.9	88.8	86.3
AFMC	89.0	89.7	88.9	87.5	88.9	91.1	90.9	89.9	89.9	89.0	89.5	88.5

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

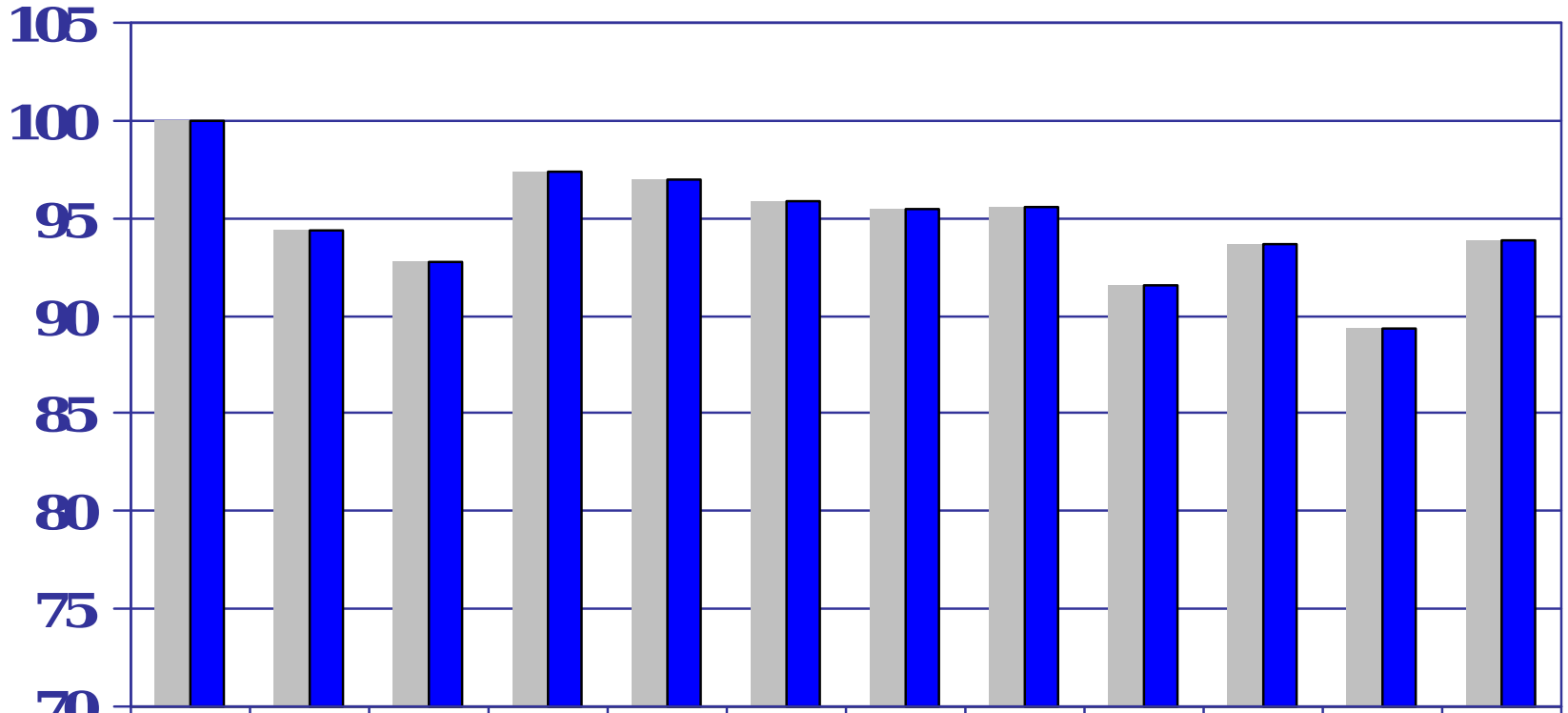
B-52 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DIEGO GARCIA	93.2	96.4	N/A	N/A	N/A	N/A	94.7	100	95.0	97.4	96.0	95.2
BARKSDALE	87.4	91.3	88.8	90.0	88.4	86.9	90.5	89.0	89.5	90.5	87.3	87.6
MINOT	93.7	92.2	89.6	91.5	91.1	91.0	89.9	85.3	85.8	91.3	90.6	90.5
ACC	89.9	91.8	89.6	90.2	89.8	88.8	90.9	88.3	88.5	91.0	88.8	88.6

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

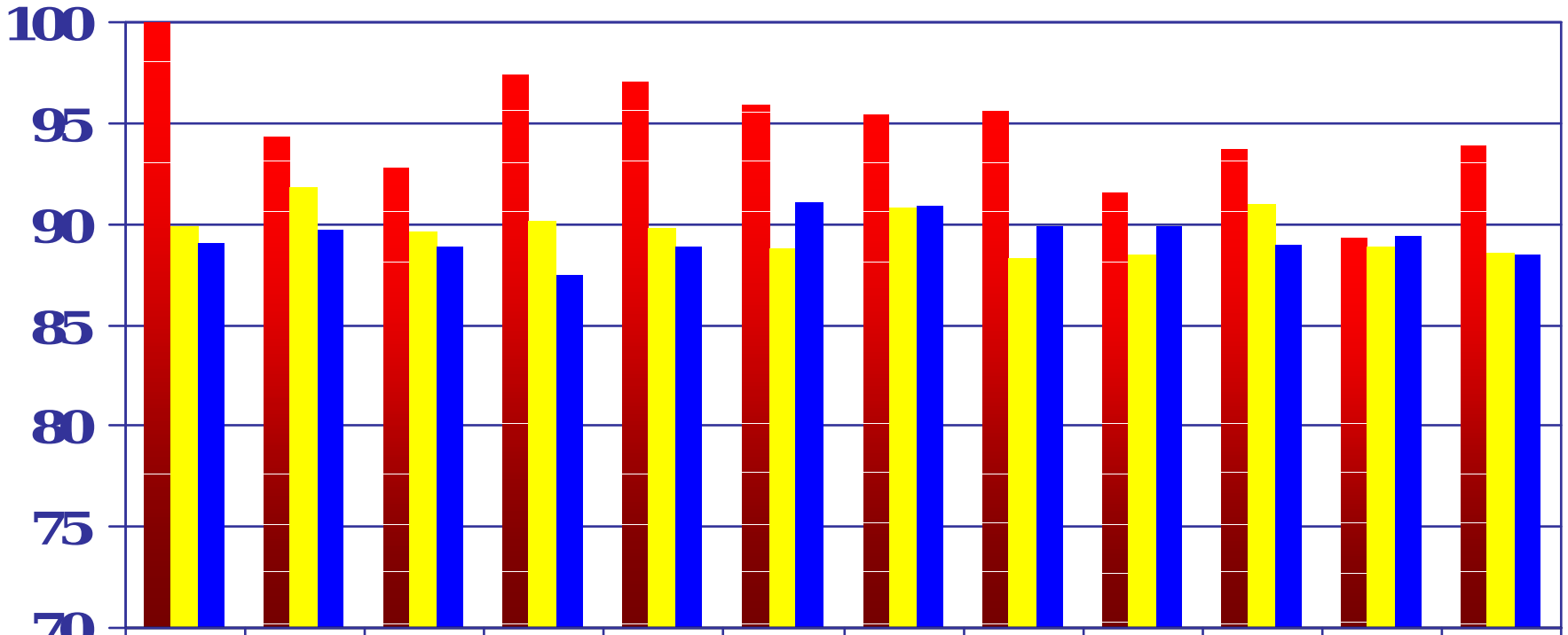
B-52 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ANDERSON	100	94.3	92.8	97.4	97.0	95.9	95.5	95.6	91.6	93.7	89.3	93.8
PACAF	100	94.3	92.8	97.4	97.0	95.9	95.5	95.6	91.6	93.7	89.3	93.8

CUSTOMER FOCUSED METRICS
SUPPLY AVAILABILITY

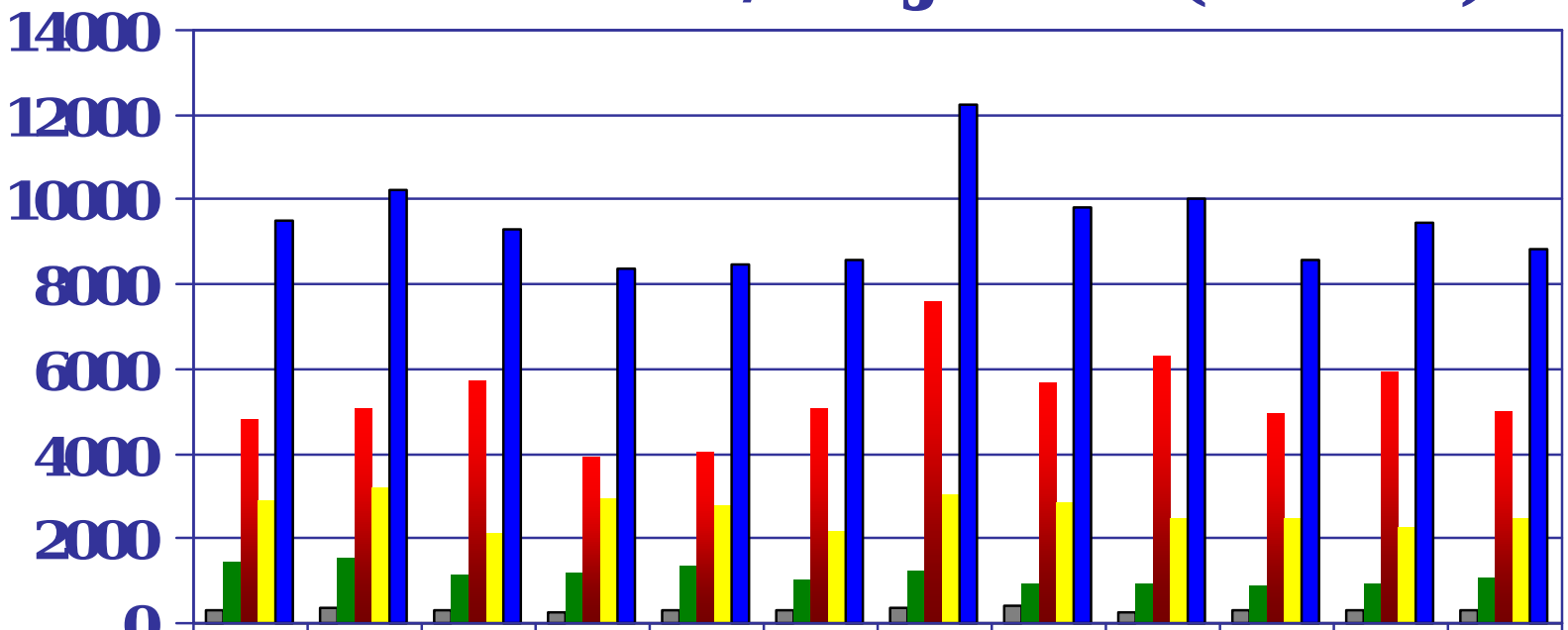
B-52 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
PACAF	100	94.3	92.8	97.4	97.0	95.9	95.5	95.6	91.6	93.7	89.3	93.8
ACC	89.9	91.8	89.6	90.2	89.8	88.8	90.9	88.3	88.5	91.0	88.8	88.6
AFMC	89.0	89.7	88.9	87.5	88.9	91.1	90.9	89.9	89.9	89.0	89.5	88.5

CUSTOMER FOCUSED METRICS DEMAND PATTERN

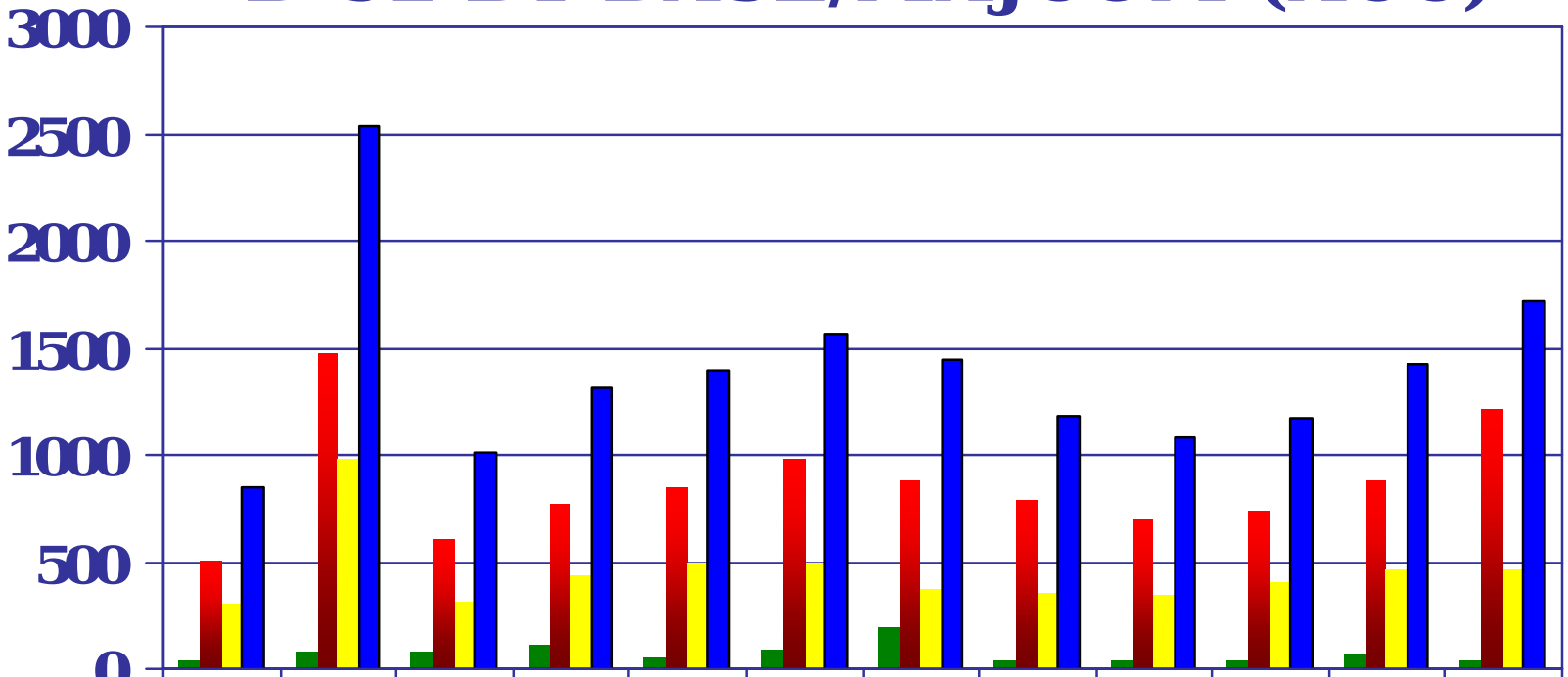
B-52 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
EDWARDS	331	378	329	266	312	317	363	398	281	296	293	320
WARNER ROBINS	1,465	1,575	1,120	1,203	1,360	1,057	1,220	906	953	862	925	1,069
TINKER	4,817	5,063	5,743	3,913	4,010	5,048	7,575	5,690	6,305	4,952	5,929	4,997
HILL	2,916	3,211	2,124	2,964	2,806	2,164	3,063	2,834	2,461	2,474	2,290	2,456
AFMC	9,529	10,227	9,316	8,346	8,488	8,586	12,221	9,828	10,000	8,584	9,437	8,842

CUSTOMER FOCUSED METRICS DEMAND PATTERN

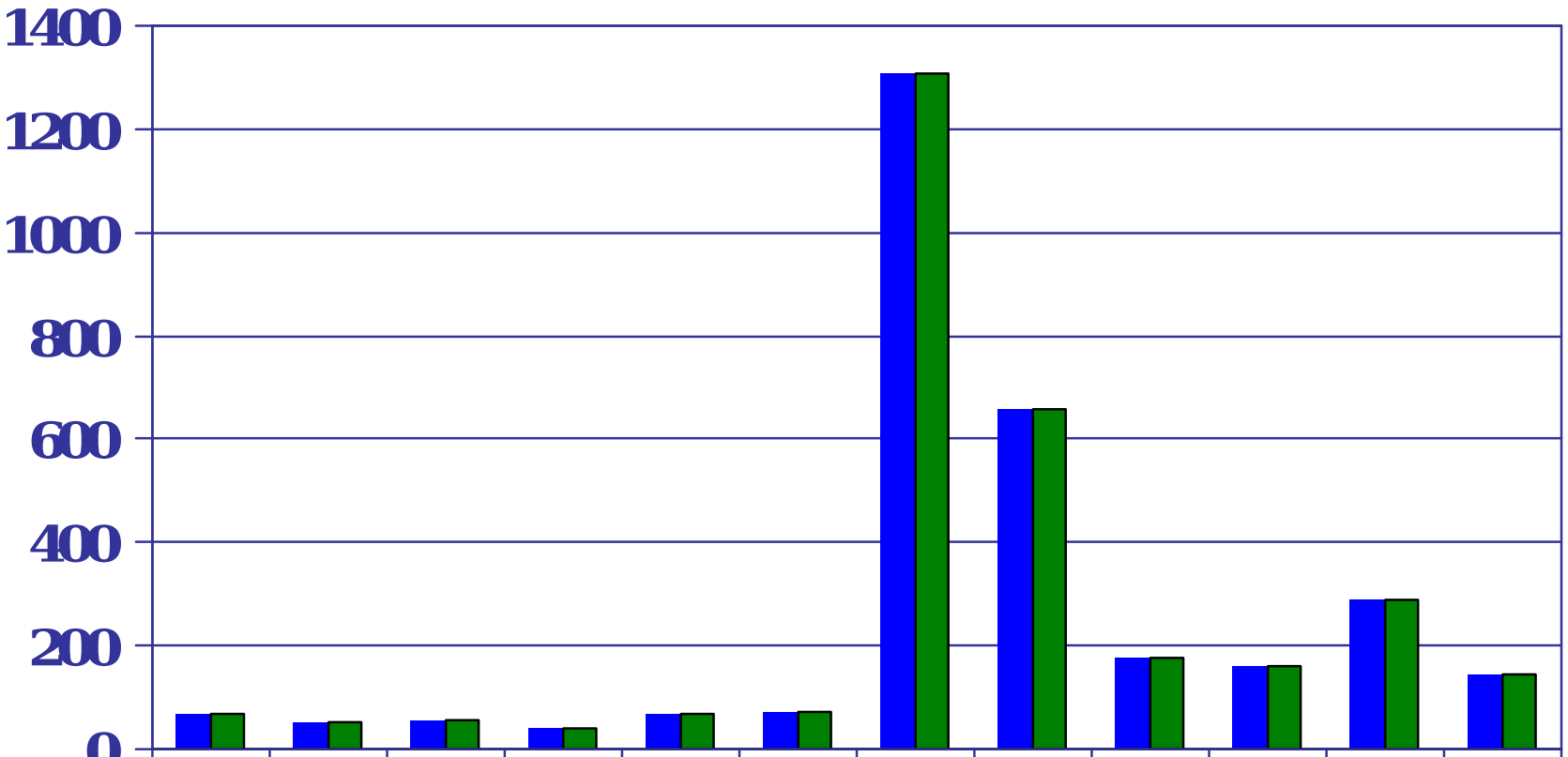
B-52 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DIEGO GARCIA	44	84	84	114	51	86	187	43	40	38	74	42
BARKSDALE	506	1,478	608	768	848	983	880	787	692	737	882	1,216
MINOT	303	977	318	436	496	498	375	354	346	401	467	464
ACC	853	2,539	1,010	1,318	1,395	1,567	1,442	1,184	1,078	1,176	1,423	1,722

CUSTOMER FOCUSED METRICS DEMAND PATTERN

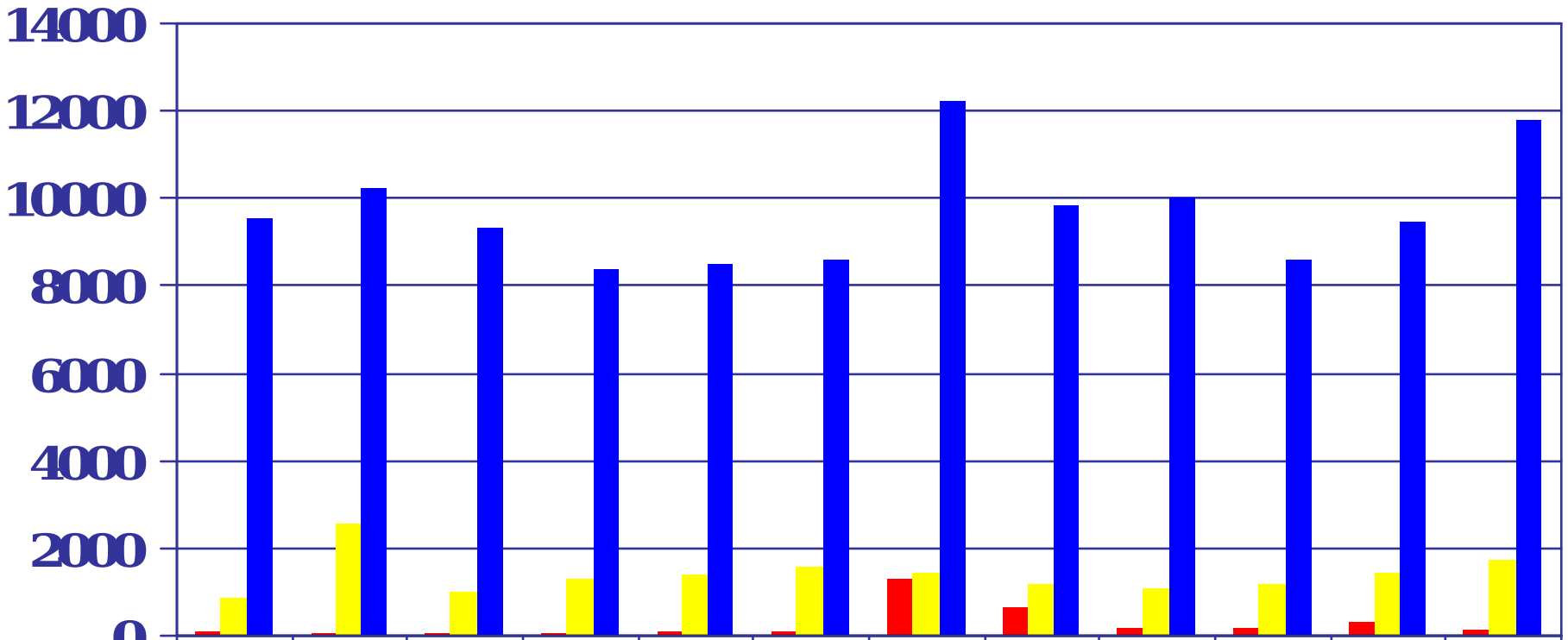
B-52 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ANDERSON	70	53	57	39	67	73	1,307	658	178	159	290	146
PACAF	70	53	57	39	67	73	1,307	658	178	159	290	146

CUSTOMER FOCUSED METRICS DEMAND PATTERN

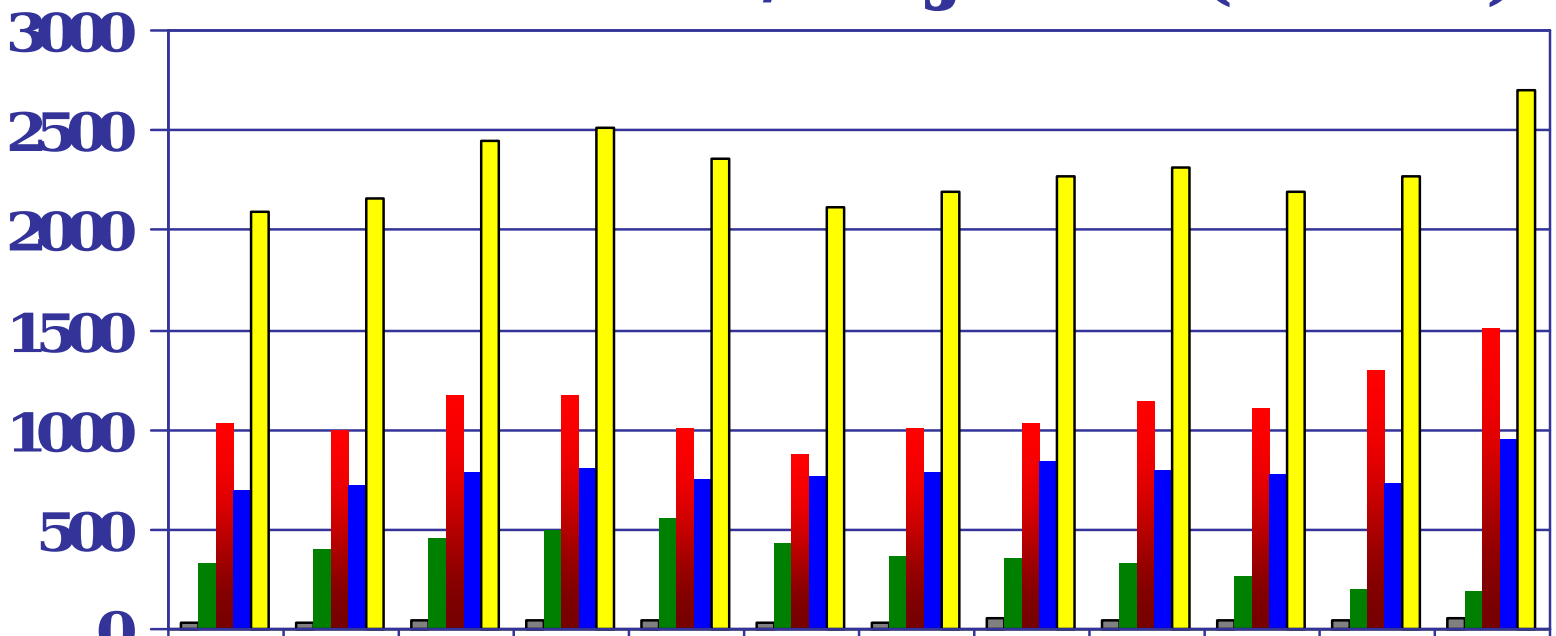
B-52 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
PACAF	70	53	57	39	67	73	1,307	658	178	159	290	146
ACC	853	2,539	1,010	1,318	1,395	1,567	1,442	1,184	1,078	1,176	1,423	1,722
AFMC	9,529	10,227	9,316	8,346	8,488	8,586	12,221	9,828	10,000	8,584	9,437	11,807

CUSTOMER FOCUSED METRICS BACKORDERS

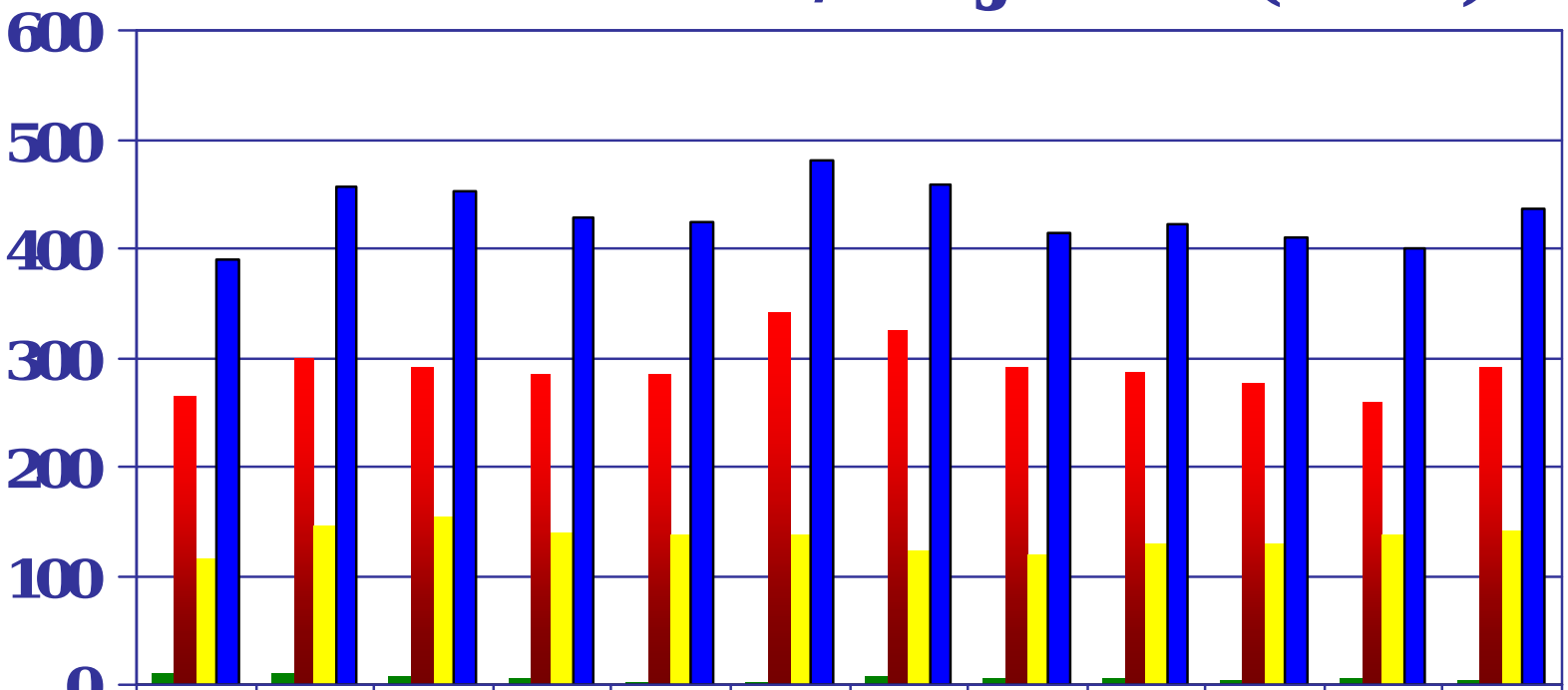
B-52 BY BASE/MAJCOM (AFMC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
EDWARDS	35	37	45	39	41	34	29	50	44	48	45	51
WARNER ROBINS	330	401	453	494	556	433	366	349	334	265	200	189
TINKER	1,033	1,000	1,171	1,174	1,005	878	1,012	1,025	1,136	1,104	1,290	1,503
HILL	695	718	783	807	755	766	786	841	797	773	729	953
AFMC	2,093	2,156	2,452	2,514	2,357	2,111	2,193	2,265	2,311	2,190	2,264	2,696

CUSTOMER FOCUSED METRICS BACKORDERS

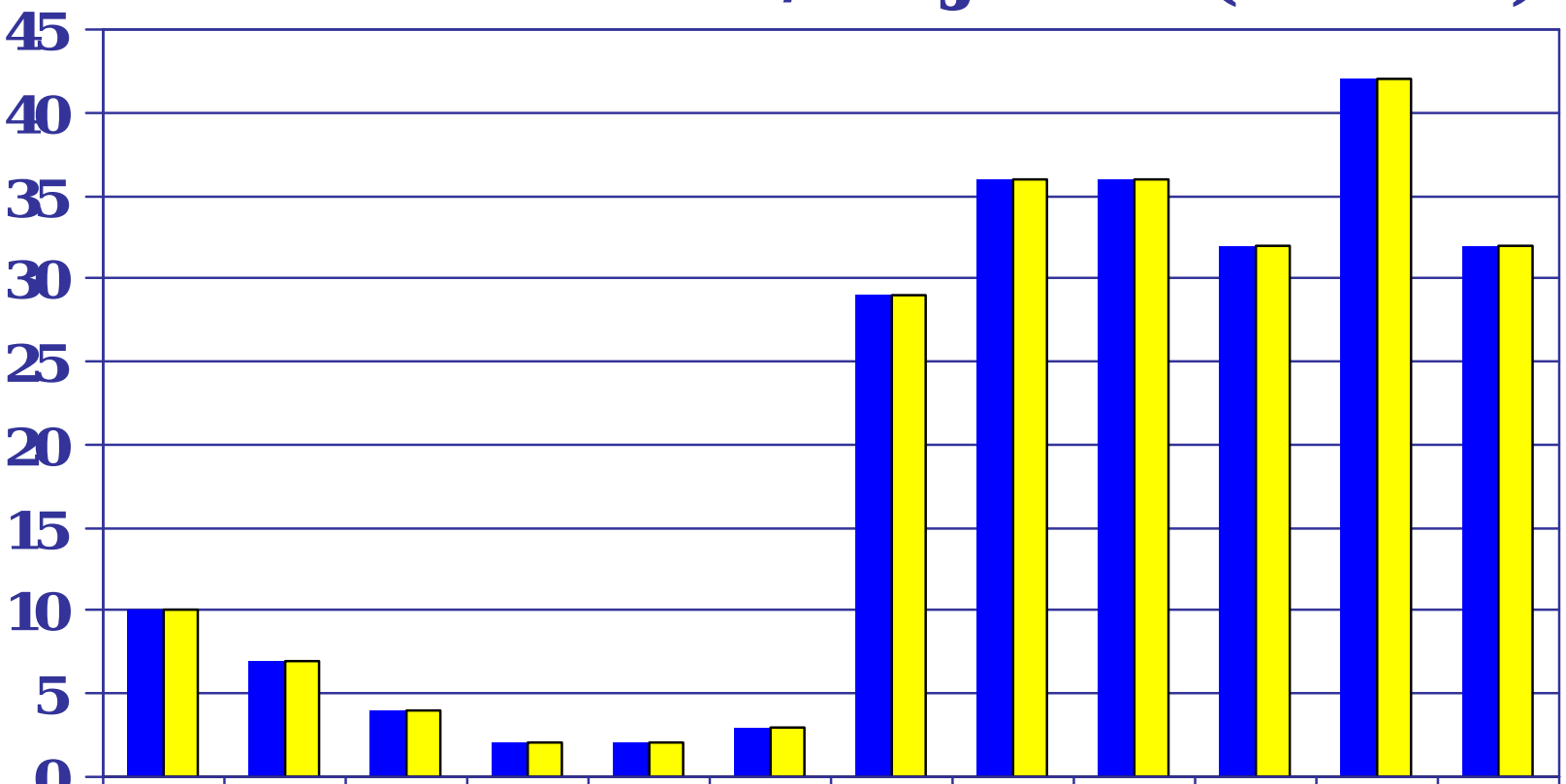
B-52 BY BASE/MAJCOM (ACC)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
DIEGO GARCIA	11	11	8	6	2	2	9	6	6	5	6	5
BARKSDALE	264	299	291	284	285	341	325	290	287	277	258	290
MINOT	115	146	154	139	137	138	124	119	130	129	137	142
ACC	390	456	453	429	424	481	458	415	423	411	401	437

CUSTOMER FOCUSED METRICS BACKORDERS

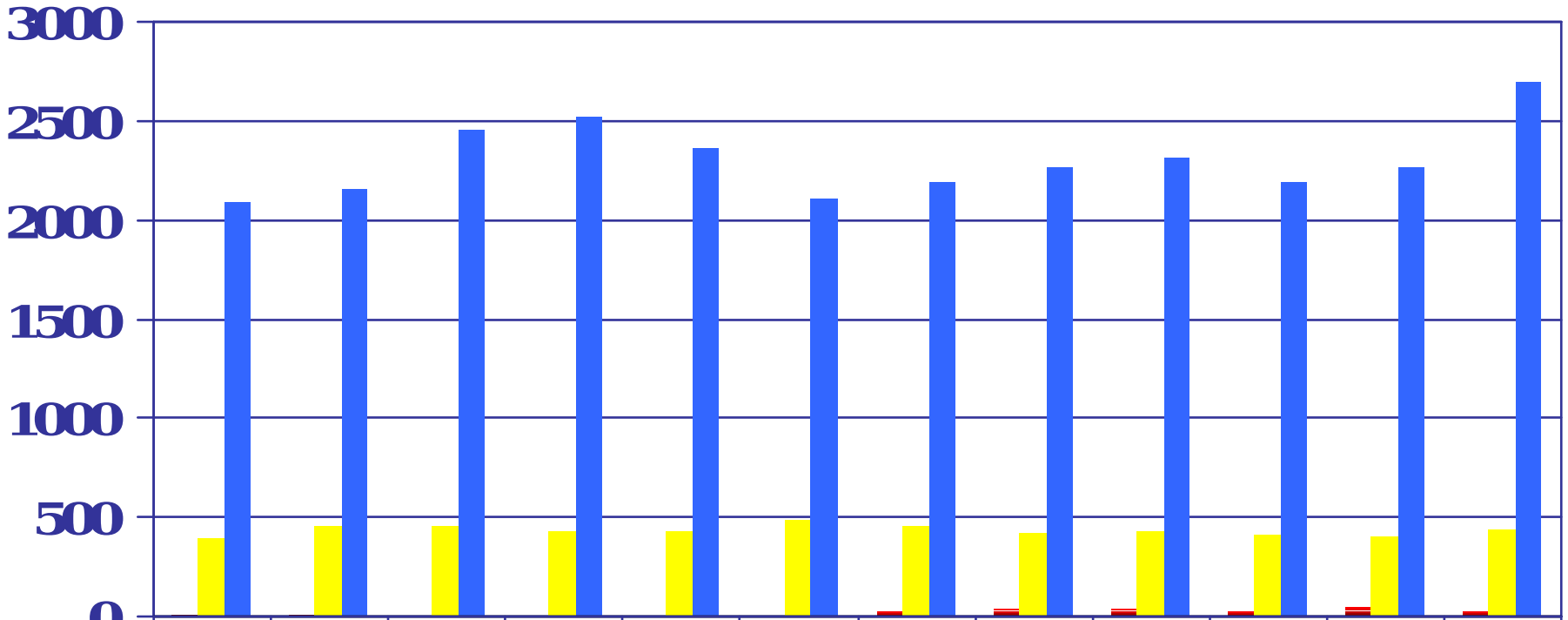
B-52 BY BASE/MAJCOM (PACAF)



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
ANDERSON	10	7	4	2	2	3	29	36	36	32	42	32
PACAF	10	7	4	2	2	3	29	36	36	32	42	32

CUSTOMER FOCUSED METRICS BACKORDERS

B-52 BY MAJCOM



	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
PACAF	10	7	4	2	2	3	29	36	36	32	42	32
ACC	390	456	453	429	424	481	458	415	423	411	401	437
AFMC	2,093	2,156	2,452	2,514	2,357	2,111	2,193	2,265	2,311	2,190	2,264	2,696